

### **Workforce Innovation and Opportunity Act**

Office of Employment Assistance

| Policy Number: | Effective Date: |  |
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# **Certification of Local Workforce Development Boards**

### **PURPOSE:**

To describe the purpose of and criteria for establishing and certifying a local Workforce Development Board under the Workforce Innovation and Opportunity Act (WIOA).

## REFERENCES

Workforce Innovation and Opportunity Act, P.L. 113- 128, Section 107 Arkansas Code Annotated §15- 4- 3709 and §15- 4- 3710

## **POLICY**

The Arkansas Workforce Development Board (AWDB) serves as the Governor's WIOA State Workforce Development Board. The AWDB's goal is to assist and advise the Governor through recommendation of policies and strategies to increase coordination and thus efficiencies of operation between all workforce development programs.

Each WIOA local workforce development area is required to establish and maintain a local workforce development board. The Chief Elected Officials (CEOs) appoint the local Board, which is certified every two (2) years by the Governor.

The local board is part of a statewide workforce development system which is business- driven, customer- centric, streamlined, and outcome oriented. The local board is expected to carry out strategies and policies that support both the economic development mission(s) of the local area and the AWDB's goals. The local Board sets policy for the local area, in the context of broader state policy, and shall act as the regional strategic leader, or acts in partnership with a designated regional leader, in addressing workforce development issues, including but not limited to WIOA activities.

The local board must be led by committed business leaders who can ensure that the local workforce development system is responsive to current and projected labor market demand, will contain a broad range of partners needed to develop a comprehensive vision for the local workforce system, and will focus on strategic decisions, not operational management.

The local board has responsibility for making the following critical decisions:

How best to organize the regional workforce system so as to most effectively serve the needs of the current and emerging private sector employers and job seekers.

- How best to provide comprehensive services to regional private sector employers;
- How best to deploy available resources to achieve negotiated local performance accountability measures and build capacity for continuous improvement;
- How to expand the resource base and service capability through the development of strategic partnerships, an integrated service delivery system, and generation of additional public and private funding.

The local board carries out their responsibilities in partnership with local chief elected officials. The joint responsibilities include, but are not limited to the following:

- Developing a vision and goals for the local workforce development system that are aligned with both the economic development mission(s) for the local area and AWDB's goals.
- Development of the four- year local strategic plan;
- Selection of one- stop operator(s) and locations;
- Selection of training providers;
- Approval of the local one- stop operation(s) budget;
- Program oversight;
- Negotiations with the Governor to reach agreement on local performance accountability measures: and
- Any other activities as required by the Arkansas Workforce Innovation and Opportunity Act § 15- 4- 3711, or by the Governor.

A Chief Elected Official Agreement to deliver these responsibilities is required where a local area includes more than one unit of local government. The term "Chief Elected Official" means the chief elected officer of a unit of general local government in a local area. This agreement must specify the entity who will serve as the fiscal and administrative agent, as well as the roles of the individual chief elected officials in regard to local board nominations and appointments and carrying out all other responsibilities assigned to the Chief Elected Officials under WIOA.

An agreement between the Chief Elected Officials and the local board is also required, and must be executed no later than September 30, 2015. This agreement must specify the roles of the Chief Elected Officials and the local board and how each will carry out their partnership responsibilities under WIOA. This agreement must be updated within sixty (60) days when new CEO's are elected.

The guidelines for establishment of the local Board include the following sections:

- 1. Composition of the Local Board
- 2. Local Board Appointment Process
- 3. Functions of the Local Board
- 4. Conflict of Interest
- 5. Certification of the Local Board

### 1. Composition of the Local Board

A complete list of mandatory and optional local Workforce Development Board members can be found in A.C.A § 15- 4- 3709 of the Arkansas Workforce Innovation and Opportunity Act and this policy.

Please note there is no limit to the number of members that the local board shall have on its roster, but it must include all mandatory members and maintain the proper membership category percentages as detailed below. Consequently, local board members can represent more than one (1) membership category and do not have the prohibition of dual representation.

### A. Mandatory Members

- At least 51% of the members must be made up of private sector business representatives located in the local workforce development area. This includes small business or organizations representing business that provide employment opportunities, that at a minimum include high- quality, work relevant training and development in in- demand industry sectors or occupations in the local workforce development area. This includes representatives nominated by local business organizations and business trade associations.
- Not less than 20% of the members of the local board shall be representatives of the workforce within the local area, including:
  - o At least two (2) representatives of organized labor (for a local area in which employees are represented by labor organizations), who have been nominated by local labor federations or for a local area in which no employees are represented by such labor organizations other representatives of employees;
  - At least one (1) representative, who shall be a member of a labor organization or a training director, from a joint-labor management apprenticeship program, or if no such program exists in the area, such a representative of an apprenticeship program in the area, if one exists
  - May include representatives of community- based organizations that have demonstrated experience and expertise in addressing the employment needs of individuals with barriers to employment, including organizations that serve veterans or that provide or support competitive integrated employment for individuals with disabilities; and

- o May include representatives of organizations that have demonstrated experience and expertise in addressing the employment, training, or education needs of eligible youth, including without limitation representatives of organizations that serve out-of-school youth;
- At least one (1) representative from among nominations made by the Director of the Arkansas Department of Workforce Services (ADWS) to represent WIOA Title III activities for the local area.
- At least one (1) representative from among nominations made by the Director of the Arkansas Department of Career Education to represent Title II Adult Education and Literacy activities administered locally.
- At least one (1) representative from higher education providing workforce investment activities, including without limitation community colleges;
- At least one (1) representative from among nominations made by the Director of the Arkansas Rehabilitation Services to represent WIOA Title IV activities for the local area;
- At least one (1) representative from among nominations made by the Director of the Division of Services for the Blind of the Arkansas Department of Human Services to represent Title IV activities for the local area;
- At least one (1) representative of economic and community development entities for the local workforce development area
- At least one (1) representative from the state employment office under the Wagner-Peyser Act serving the local workforce development area-

## **B.** Optional Members

- A representative of an entity that administers programs serving the local area relating to transportation, housing, and public assistance.
- Representatives of higher education providing WIOA activities local educational agencies, and of community based organizations with demonstrated experience and expertise in addressing the educational or training needs for of individuals with barriers to employment.
- A representative of a philanthropic organization.
- Any other individual or representative of an entity as the chief elected officials in the local area shall determine to be appropriate.

# C. Chairperson

The members of the local board will elect a chairperson annually from among the private sector business representatives. The chairperson serves as the Executive Committee Chair and selects the chairs for all standing committees and taskforces of the local board.

## D. Membership Terms

- Members of the board must be individuals with optimum policy making authority within the organizations, agencies, or entities they represent.
- Members of the board shall be appointed for staggered terms. The specifics shall be outlined in the local board's by-laws.
- Private sector representatives shall be an appropriate mix of small, medium and large employers that reflect the local labor market, i.e., the business representation shall reflect the industry mix in the local labor market.
- Individuals serving on the local Board who subsequently retire or no longer hold the position that made them eligible board members shall not continue to serve on the local board.
- Vacancies resulting from resignations or removal of mandatory members must be filled within 60 days.

# E. Local Board Appointment Process

#### Nominations & Selection

The Chief Elected Officials must contact the appropriate entities in the local area for nominations to appoint members and/or to fill vacancies on the local board from business, local educational entities, and labor representatives. Chief Elected Officials shall also design a process for nominations of individuals and other types of representation the officials would like to include on the local board. Vacancies subsequent to the establishment of the local board must be filled in the same manner as the original appointments.

Private sector representatives are to be selected from among individuals nominated by local business organizations (ex. business trade associations, chamber of commerce, economic development agencies). Individual businesses may also nominate themselves or provide nominations of other businesses to the Chief Elected Officials. Private sector representatives can include owners of businesses, chief executives or operating officers of businesses, and other business executives with optimum policy making or hiring authority.

Local educational entity representatives must be selected from among individuals nominated by regional or local educational agencies, institutions, or organizations representing such local educational entities including local school boards, entities providing vocational education, entities providing secondary adult education and literacy activities, and postsecondary educational institutions representatives of community colleges, where such entities exist).

State government representatives must be selected from among individuals nominated by the director of the respective state agency for which representation is needed.

Labor representatives must be selected from among individuals nominated by local labor federations (or in a local area in which no employees are represented by such organizations, other representatives of employees, such as employee organizations and/or the state AFL- CIO).

For all other members, local chief elected officials shall consult with the appropriate groups in the local area for possible individuals to serve, including:

- Representatives of community- based organizations, including organizations representing individuals with disabilities and veterans where such organizations exist in the area.
- Representatives of local economic development agencies, including private sector economic development entities.

## F. Functions of the Local Board

### A. Responsibilities

- The local board shall enter into an agreement with the Chief Elected Officials clearly detailing the partnership between the two entities for the governance and oversight of activities under the WIOA.
- The local board shall develop a budget for the purpose of carrying out the duties of the local Board. The Chief Elected Officials must approve the budget.
- The local board may solicit and accept grants and donations from sources other than federal funds made available under WIOA assuming it has organized itself in a manner to do so.
- The local board, in partnership with Chief Elected Officials, shall develop the vision, goals, objectives, and policies for the local workforce development area. The vision shall be aligned with both the economic development mission(s) for the local area and AWBD's goal.
- The local board, in partnership with the Chief Elected Officials, shall develop and submit to the Governor, a local strategic plan that meets the requirements in Section 108 of the Workforce Innovation and Opportunity Act.
- The local board, with the agreement of the Chief Elected Officials, shall designate or certify one- stop operator(s) and shall terminate for cause the eligibility of one- stop operators.
- The local board shall select eligible providers of youth activities by awarding grants or contracts on a competitive basis.
- The local board shall identify eligible providers of training services for adults and dislocated workers.
- The local board, in partnership with the Chief Elected Officials, shall conduct oversight with respect to local programs of youth, adult, and dislocated worker activities authorized under the WIOA.
- The local board, in partnership with the Chief Elected Officials, will negotiate and reach agreement with the Arkansas Workforce Development Board (ADWB) on behalf of the Governor on local performance accountability measures.
- The local board shall assist the Governor in developing a statewide

- employment statistics system.
- The local board shall coordinate the workforce activities authorized under WIOA with local economic development strategies, and develop employer linkages with those activities.
- The local board shall promote the participation of local private sector employers though the statewide workforce development system.
- The local board may employ staff and/or utilize other options for carrying out these responsibilities.
- The local board is responsible for any other activity as required by the Workforce Innovation and Opportunity Act, Section 107 (d) or by the Governor.

## **B. Restrictions**

- The local board may not provide training services unless granted a waiver by the Governor due to an insufficient number of eligible providers of training services to meet the local area demand. The waiver shall apply for not more than one (1) year and shall be renewed for not more than one (1) additional year.
- The local board may not mandate curricula for schools.
- The local board may not be designated or certified as a one- stop operator unless an agreement is reached with the chief elected officials and the Governor.

# C. Local Board Meetings

- All local boards are required to meet at least quarterly or at the call of the chair or upon written request of a majority of the members of the local workforce development board.
- A simple majority of the local workforce development board shall constitute a quorum.
- The local board shall share information regarding its meetings and activities with the public subject to the provisions of the Arkansas Freedom of Information Act.
  - The local board shall make available to the public, on a regular basis through open meetings, information regarding the activities of the local board, including information regarding the local plan prior to submission of the plan, and regarding membership, the designation and certification

- of one- stop operator(s) consistent with the State plan, and the award of grants or contracts to eligible providers of youth activities, and minutes for formal meetings of the local board.
- In order to comply with the Sunshine Provisions, each local board and any subcommittee authorized to take official action on behalf of the local Board must do the following:
  - Take official action and engage in deliberations only at meetings open to the public. "Official action" includes making recommendations, establishing policy, making decisions, and/or voting on matters of local board business. "Deliberations" are discussions of local board business necessary in order to reach decisions.
  - Ensure that all meetings are held in an accessible location for the disabled and that all information is provided in accessible and alternate formats.
  - Give public notice of meetings in accordance with applicable state code provisions, including public notice in advance of any special meeting or rescheduled regular meeting. No public notice need be given of an emergency meeting called to deal with a real or potential emergency involving a clear and present danger to life or property.
  - Insure that votes of local board members be publicly cast and, in the case of roll call votes, recorded.
  - Keep written minutes of all public meetings, including date, time and place of the meeting, members present, the substance of all official actions, a record of roll call votes, and the names of any citizens who appeared and gave testimony.
- Closed executive sessions may be used according to the provisions of the Arkansas Freedom of Information Act. Such session may be held during or after an open meeting, or may be announced for a future time. If a closed session is not announced for a specific time, local board members must be notified 24 hours in advance of the date, time, location and purpose of the session. The reason for holding an executive session must be announced at the open meeting either immediately prior or subsequent to the executive session.
- Official action on any matter discussed at an executive session must be taken at an open meeting.

## G. Conflict of Interest

All members of the local board serve a public interest and trust role and have a clear

obligation to conduct all affairs in a manner consistent with this concept. All decisions of the board are to be based on promoting the best interest of the state and the public good.

## Accordingly:

- All members of the local board are subject to the provisions of A.C.A §21- 8- 1001, A.C.A. §21- 8- 1002, A.C.A. §21- 8- 101, A.C.A. § 21- 8- 304.
- The local board shall adopt in its bylaws a conflict of interest policy meeting the minimum standards set forth in the provisions of A.C.A §21- 8- 1001, A.C.A. §21- 8- 1002,
  - o A.C.A. §21-8-101, A.C.A. § 21-8-304. The conflict of interest standards shall apply to all board members (voting and non-voting).
- A member of a local board must neither cast a vote on, nor participate in, any decision- making capacity on the provision of services by such member (or by an organization that such member directly represents); nor on any matter that would provide any direct benefit to such member or the immediate family of such member. Immediate family means (1) a spouse and (2) any other person residing in the same household as the member, who is a dependent of the member or of whom the member is a dependent. Dependent means any person, whether or not related by blood or marriage, which receives from the member, or provides to the member, more than one-half of his financial support.
- Any board member (or specific entity represented by that member) who participates in the development of contract specifications or standards is prohibited from receiving any direct financial benefit from any resulting contract.
- Any board member who participates in a board decision relating to specific terms of a contract, the determination of specific standards for performance of a contract, the development of Invitations for Bid or Requests for Proposals or other such bid processes leading to a contract, or any similar decisions is prohibited from receiving any direct financial benefit from any resulting contract. In addition, no corporation, partnership, sole proprietorship, firm, enterprise, franchise, association, trust, foundation or other entity shall receive the contract if it would create a conflict of interest for the Board member who participated in this manner.
- Any board member with a potential or actual conflict of interest must disclose that fact to the local Board as soon as the potential conflict is discovered and, to the extent possible, before the agenda for the meeting involving the matter at issue is prepared. If it is determined during a meeting that a conflict of interest exists, the member must verbally declare such conflict of interest, such declaration must be clearly noted in the minutes, and such member must excuse himself from the remainder of the discussion and voting on that item. Each board member is

- responsible for determining whether any potential or actual conflict of interest exists or arises for him or herself during his tenure on the board.
- If a contract or purchase is made by the local board involving its own member with a conflict of interest, the local board shall justify the terms and conditions of the contract or purchase and document that the contract or purchase was adequately bid or negotiated and that the terms of the contract or price of the purchase are fair and reasonable.
- Local board members who are also one- stop center operators shall not serve on any committees that deal with oversight of the one- stop system or allocation of resources that would potentially be allocated to that member's program.
- All members of the local board are subject to all other provisions of the Arkansas State law not outlined above.

## H. Certification of the Local Board

### A. Local Level Responsibilities

- The Chief Elected Officials shall submit a local board membership appointment form for each board member. Information to be reported on the forms includes the names of the individuals appointed as members of the local board, their title, company or agency name, address, E- mail address, and numbers, nominating entity (where applicable), telephone fax appointment/term expiration date, and sector representation. For business representatives, the industry sector and whether the business is small or large shall be reported. See Membership Appointment Form in Attachment A.
- The Chief Elected Official must submit a local board Membership Certification form that lists the names of individuals appointed as members of the local board, their title, company or entity name, and sector representation. The Membership Certification form must be submitted by July 31, 2015; however, local Chief Elected Officials are encouraged to make appointments The Membership Certification must be as expeditiously as possible. submitted electronically by E-mail to wioa@arkansas.gov.
- Nominations and completed appointment forms must be kept on file at the local level and must be made available for review during the monitoring of the local board by the Arkansas Department of Workforce Services.
- The local board must meet 30 days after the Governor's notification of certification approval to elect a chairperson.
- The name and contact person for the chairperson, as well as any subsequent changes in the chairperson designation, must be submitted to Arkansas Department of Workforce Services, Office of Employment Assistance within ten (10) days of the election.

The Chief Elected Officials must submit to the Arkansas Workforce Development Board every two (2) years its updated local board membership information and at the request of the Arkansas Department of Workforce Services.

# B. Governor's Responsibility

- The Arkansas Workforce Development Board will recommend the certification of the local board to the Governor upon its determination that the composition of the board and the appointment of the individuals to the board are consistent with the criteria established in the Arkansas Workforce Innovation and Opportunity Act.
- Subsequent certification of the local board is required every two (2) years by the Governor with the recommendation from the Arkansas Workforce Development Board.
- The Governor will notify the Chief Elected Official of certification or denial of the proposed local board. The criteria for the initial certification will be based on the relevant composition requirements in the Arkansas Workforce Innovation and Opportunity Act. And this policy.
- If after a reasonable effort, the Chief Elected Officials in a local area with multiple units of local government are unable to reach an agreement as described above, the Governor will appoint the members of the local board from individuals nominated as described above.
- For subsequent certifications of the local board, in addition to compliance with composition requirements, the Governor will consider the extent to which the local area have enabled the local area to meet the local performance measures and the board's success in carrying out the functions listed in these guidelines.
- If a local board fails to achieve certification, the Chief Elected Official will be required to reappoint and submit membership listing following the procedures outlined above.