# ARKANSAS REGISTER



# **Transmittal Sheet**

Sharon Priest Secretary of State State Capitol Rm. 01 Little Rock, Arkansas 72201-1094

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or Office se Only: Effective Date 9/14	98 Code Number <u>099. 00. 98 001</u>
lame of Agency Workers'	Compensation Commission
epartment Support	
Contact Person Richard	
tatutory Authority for Promulgation	ng Rules Ark. Code Ann. \$ 11-9-106(b)
	Date
Intended Effective Date	Legal Notice Published
Emergency	Final Date for Public Comment
10 Days After Filing	Filed With Legislative Council ;
<b>Other</b>	Reviewed by Legislative Council
8-1-1998	Adopted by State Agency
CERTIFICATIO	N OF AUTHORIZED OFFICER
I Hereby Certify T	hat The Attached Rules Were Adopted with Act 434 of 1967 As Amended.
Julie	Benafield Bonnan Signature
	- 3930 Phone Numaer
Chief	Executive Officer
9-9-	1998 Date

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ELDON F. COFFMAN, CHAIRMAN PAT WEST HUMPHREY, COMMISSIONER MICHAEL K. WILSON, COMMISSIONER

JULIE BENAFIELD BOWMAN CHIEF EXECUTIVE OFFICER

DAVID GREENBAUM
CHIEF ADMINISTRATIVE LAW JUDGE



### State of Arkansas

#### **WORKERS' COMPENSATION COMMISSION**

4th & Spring Streets
P.O. Box 950
Little Rock, Arkansas 72203-0950
Telephone 501-682-3930 / 1-800-622-4472
Arkansas Relay System TDD 1-800-285-1131

August 19, 1998

Tonya Springer Secretary of State Office Room 01 Capitol Building State Capitol Grounds Little Rock, Ar 72201

Dear Ms. Springer:

To comply with the portions of the Administrative Procedure Act that affect the Workers' Compensation Commission, enclosed are two copies each of:

--Revised Forms 2, 4, C and N;

-- Transmittal Sheet;

--Financial Impact Statement for this regulation.

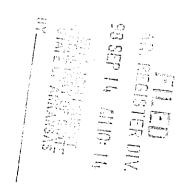
If there are any questions, please contact me at once.

Sincerely,

Richard Lucy, Information Officer

FORT SMITH DIVISION 616 GARRISON - ROOM 207 FORT SMITH, AR 72901 TELEPHONE 501-783-7970 TOLL FREE 1-800-354-2711

SPRINGDALE DIVISION 244 SOUTH 40th SPRINGDALE, AR 72762-3845 TELEPHONE 501-751-2790 TOLL FREE 1-800-852-5376



DEPARTMENT Arkansas Workers' Compensation Commiss:	ion
DIVISION Administrative	
PERSON COMPLETING THIS STATEMENT Stephen Williams	, Fiscal Officer
TELEPHONE NUMBER: 501-682-3930 FAX NUMB	BR: 501-682-1791
FINANCIAL IMPACT STATEM	<u>ent</u>
To comply with Act 884 of 1995, please complete the Statement and file with the questionnaire and prop	he following Financial Impact posed rules.
SHORT TITLE OF THESE FORMS $\underline{C}$ (Claim), $\underline{N}$ (Notice), 1. Does this proposed, amended, or repealed rulcial impact? Yes $\underline{x}$ No $\underline{}$	2 (Intent), 4 (Closure) e or regulation have a finan-
2. If you believe that the development of a fin speculative as to be cost prohibited, please explai are small for this Commission, and costs to the pu addition, companies affected are being allowed to jections to converting the new versions of the for	n. Costs will be minimal. They blic should be comparable. In use existing supplies, so ob-
<ol> <li>If the purpose of this rule or regulation is or regulation, please give the incremental cost for Not applicable.</li> </ol>	s to implement a federal rule implementing the regulation.
1998-99 Fiscal Year	1999-2000 Fiscal Year
Conoral Boyonus Gel	neral Revenue
General Revenue General Funds Fed	eral Funds
Cash Funds Cas	h Funds
Special Revenue Spe	cial Revenue
Other Oth	er
<ol> <li>What is the total estimated cost by Fiscal Ye proposed, amended, or repealed rule or regulation</li> </ol>	ar to any party subject to the
1008-00 Fiscal Vear	1999-2000 Fiscal Year
\$80; \$10 per side for 4 2-sided forms;	\$0 except for printing
this is cost to prepare Master Copies;	new supplies as needed
in addition, existing supplies can be used	
5. What is the total estimated cost by Fiscal Ye	ear to the agency to implement
this regulation?	
1998-99 Fiscal Year	<u> 1999-2000 Fiscal Year</u>
\$80 to prepare new Master Copies,	Ongoing reprint costs
then usual budgeted costs of paper,	for supplies as needed
printing and distribution, but no new costs	as in former years



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JULIE BENAFIELD BOWMAN CHIEF EXECUTIVE OFFICER

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#### **WORKERS' COMPENSATION COMMISSION**

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Telephone 501-682-3930 / 1-800-622-4472
Arkansas Relay System TDD 1-800-285-1131

August 1, 1998

TO: Workers' Compensation Insurance Carriers,

Self-Insured Employers, Third-Party Administrators

RE: WCC Forms C, N, 2, and 4

To comply with Arkansas Code Annotated § 11-9-106(b), additional language is required "on all forms prescribed by the commission for ...employees claiming benefits and for...employers responding to such...claims..."

The required language is found in ACA § 11-9-106(a)(1). It has been added to Form C (Claim for Compensation), Form N (Notice to Employer/Notice to Employee), Form 2 (Employer's Intent) and Form 4 (Closing Report).

Included here are samples of all four forms. Be sure this notice is distributed to all who need to be aware of the statute-mandated language.

You may continue to use you existing supplies of these forms if the correct language is added to them with a gummed label or other device that accurately reflects the law for fraud in workers' compensation matters.

Arrange with a printer of your choice to have the updated language added to future supplies of these forms.

If you have questions, contact the Workers' Compensation Commission Legal Advisor Division or the WCC Support Services Division.

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#### ARKANSAS WORKERS' COMPENSATION COMMISSION

4th & Spring Streets, P.O. Box 950 Little Rock, Arkansas 72203-0950

#### **CLAIM FOR COMPENSATION**

1-800-622-4472 (Little Rock Office)

1-800-852-5376 (Springdale Office) 1-800-354-2711 (Fort Smith Office)

Form AR-C Authority: 11-9-205, 702 Revised 8/1/1998

> A.C.A. 11-9-106(a)(1): Any person or entity who willfully and knowingly makes any material false statement or representation, or who willfully and knowingly omits or conceals any material information, or who willfully and knowingly employs any device, scheme or artifice, for the purpose of obtaining any benefit or payment, or for the purpose of defeating or wrongfully increasing or wrongfully decreasing any claim for benefit or payment or obtaining or avoiding workers' compensation coverage or avoiding payment of the proper insurance premium, or who aids and abets for any of said purposes, under this chapter shall be guilty of a Class D felony. Fifty percent (50%) of any criminal fine imposed and collected under this subdivision or subdivi-

# EMPLOYEE INFORMATION

(Please Print in Ink)					ers' Compensation Commis		aw, to the t	Jean and Permanent Iolai
					_			1501 1870
Employee's Last Name	First !	Vame	Middle Initial	Socia	Security Number	Date Birt		Home Phone No.
Street Address or P.O. Bo	x	,		City		State		Zip Code
EMPLOYER INFORMATIO	N (Pleas	e Print)				_		
						- 1	501 870	<del>-</del>
Employer's Na	ame (given n	ame under	which do	ing busin	ess)		Employe	er's Telephone No.
	•		-					
Employer's Street Addre	ess/P.O. Box		"	E	nployer's City		State	Zip Code
ACCIDENT INFORMATION	N (Please	Print)						
	***************************************							
Employer's Workers' Compen	sation Insura	ance Carrie	r (if know	n)	Place of Accide	nt (City, s	State)	Date of Accident
Briefly describe the cause of injury	and the par	t of body inj	jured:	<u>-</u>				
CLAIM INFORMATION (P	lease Pri	nt)						
If this claim is for initial benefits are you claiming?  Temporary Total Disability  Attorney Fees Medical  If this claim is for additional benefits are you claiming?  Medical  If this claim is for additional benefits additional Temporary Total  Rehabilitation Attorney  If employee is deceased and of	Permanent F Expenses Denefits, who Additional Po	Partial Disability Other (E at specific ermanent Parti	y xplain): benefits al xplain):	_Permaner are you _Additional	at Total Disability  claiming?  Medical Expenses	Rehabilit	ation	
List any person or entity (with or loss of income policy for the		•			•		201000000000000000000000000000000000000	nealth, disability
I hereby authorize any hospital, physician, p records, concerning my past, present or futu this authorization shall be as effective and v	re physical, me	ntal or emotion	of the healing	g arts to fur . I hereby w	nish the bearer any informa aive my physician and psyc	tion, includi hotherapist	ng but not li patient privi	imited to copies of medical ilege. A photostatic copy of
Date Signature							\$255 FEE	588507 -988667

If claimant is represented by an attorney, that legal representative must sign below pursuant to Ark Code Ann. 11-9-717.

Name and Address of Attorney

Signature

### WCC Form C (Claim for Compensation)

Arkansas Code Annotated 11-9-702 allows employees or their dependents to file claims for compensation and sets time limits for those fillings.

This is the WCC's prescribed form for this action. It is filed directly with the WCC, usually by claimants or their attorneys.

Care must be taken on Form C:

- 1. Type or print in ink. Do not use pencil.
- 2. Information must be complete.
- 3. Employer's business name is needed, not the name of the foreman or supervisor.
- **4.** Date of injury is essential. If specific date is unavailable, as in the case of diseases, list date employee knew of the condition.
- 5. Address of employer must be exact to avoid the WCC's contacting a wrong employer with the same or similar name.
  - 6. Employee's signature at bottom is important. It is the only part of Form C that is to be written.

Questions on a specific **Form C** go to the Legal Advisor Division. General information is available from the Support Services Division.

**Equal Employment Opportunity Statement** 

This Commission does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in employment or the provision of services.

# ARKANSAS WORKERS' COMPENSATION COMMISSION WCC FORM N

EMPLOYEE INFORMA	TION (Please Print in :	Ink)			•
,					
Employee's Last Name	First Name	Middle Initial	Social Security Number		Home Phone No.
			-		
Street Address	or P.O. Box		City	State	Zip Code
EMPLOYER INFORMATION	ON (Please Print)		<u></u>		
Emp	oloyer's Name		Su	pervisor's Na	me
Employer's Street A	ddress or P.O. Box		Employer's City	State	Zip Code
ACCIDENT INFORMATIO	N (Please Print)			ì	A CONTRACTOR OF THE STATE OF TH
				Da	nte /Time
Place of Accident	Date of A	Accident	Time of Accident	E	Employer Notified of Accident
What part of your body was	injured?			•	
Briefly discuss the cause of i	niurv:				
				**************************************	
WITNESS	•				
Name and address of witness	s(es), if any:				
limited to copies of medical r	ecords, concerning my past,	, present or futt	ner of the healing arts to furnish are physical, mental or emotiona	l condition. I	hereby waive my physician ar
psychotherapist patient priv indicates that I have been pro	ilege. A photostatic copy	of this authoriz	zation shall be as effective and v	alid as the ori	ginal. My signature below als
Date	Signature	2 2		ditional inform	nation on reverse side of form

Help with WCC Form N is available from the WCC Legal Advisor Division (1-800-622-4472). Information is supplied by the Support Services Division.

Form AR-N A.C.A. §§ 11-9-701, 508,514,106 Revised 8\1\1998

# ARKANSAS WORKERS' COMPENSATION COMMISSION WCC FORM N EMPLOYEE'S NOTICE OF INJURY

#### NOTICE OF INJURY, NOTICE TO EMPLOYEE

#### A.C.A. § 11-9-701. Notice of injury or death.

- Unless an injury either renders the employee physically or mentally unable to do so, or is made known to the employer immediately after it occurs, the employee shall report the injury to the employer on a form prescribed or approved by the Workers' Compensation Commission and to a person or at a place specified by the employer, and the employer shall not be responsible for disability, medical, or other benefits prior to receipt of the employee's report of injury.
  - (2) All reporting procedures specified by the employer must be reasonable and shall afford each employee reasonable notice of the reporting requirements.
  - The foregoing shall not apply when an employee requires emergency medical treatment outside the employer's normal business hours; however, in that event, the employee shall cause a report of the injury to be made to the employer on the employer's next regular business day.
- (b)(1) Failure to give the notice shall not bar any claim:
  - (A) If the employer had knowledge of the injury or death;
  - (B) If the employee had no knowledge that the condition or disease arose out of and in the course of the employment; or
  - (C) If the commission excuses the failure on the grounds that for some satisfactory reason the notice could not be given.
  - (2) Objection to failure to give notice must be made at or before the first hearing on the claim.

#### CHOICE\CHANGE OF PHYSICIAN

#### A.C.A. § 11-9-508. Medical services and supplies.

... the injured employee shall have direct access to any optometric or ophthalmologic medical service provider who agrees to provide services under the rules, terms, and conditions regarding services performed by the managed care entity initially chosen by the employer for the treatment and management of eye injuries or conditions.

#### A.C.A. § 11-9-514. Change of physician.

**EXCEPT FOR EMERGENCY TREATMENT**, if your employer or its insurance company has contracted with a certified Managed Care Organization (MCO) or is certified as an Internal Managed Care System (IMCS) you must follow these rules:

- Your employer has the right to select your initial primary care physician. The employer may select the initial primary care physician from among those associated with certified managed care entities.
- You may request a change of physician. You should initially request a change of physician from the insurance carrier, employer, or self-insured employer. Within five business days of your initial request for a change of physician, the insurance carrier, employer, or self-insured employer should notify you of its decision to grant or deny the change of physician.
- You may petition the Commission one (1) time only for a change of physician who must also either be associated with a certified MCO or IMCS or who is your regular treating physician. (Your "Regular Treating Physician" is one who maintains your medical records and with whom you have a history of regular treatment before the onset of your compensable injury.) The health care provider to whom you change must agree to refer you to a certified managed care entity for any specialized treatment, including physical therapy, and to comply with all the rules, terms, and conditions regarding services performed by the managed care entity initially chosen by your employer.
- 4. Treatment or services by any physician other than ones selected according to the foregoing, except emergency treatment, shall be at the employee's expense.

If the employer or insurance carrier is NOT in an MCO or IMCS arrangement, change-of-physician laws are different. Except for emergency treatment, after you receive this Notice, any unauthorized medical expense incurred shall not be the responsibility of your employer unless you have followed these rules:

- If your employer chooses the Initial Treating Physician, you have the right to ask, one time only, the WCC to approve a change. If the WCC approves a change, the WCC shall determine the second physician and not be bound by recommendations of you, the employer, or the insurance company.
- 2. However, if the desired change is to a chiropractic physician, optometrist, or podiatrist, you may make the change after giving written advance notification to your employer or the employer's insurance company.
- 3. If you selected the first physician, the WCC will not approve a change unless there is a compelling reason or circumstance justifying the change.

A.C.A. § 11-9-106(a)(1). Penalties for misrepresentation. Any person or entity who willfully and knowingly makes any material false statement or representation, or who willfully and knowingly omits or conceals any material information, or who willfully and knowingly employs any device, scheme or artifice, for the purpose of obtaining any benefit or payment or for the purpose of defeating or wrongfully increasing or wrongfully decreasing any claim for benefit or payment or obtaining or avoiding workers' compensation coverage or avoiding payment of the proper insurance premium, or who aids and abets for any of said purposes, under this chapter shall be guilty of a Class D felony. Fifty percent (50%) of any criminal fine imposed and collected under this subdivision or subdivision a(2) of this section shall be paid and allocated, in accordance with applicable law, to the Death and Permanent Total Disability Trust Fund administered by the Workers' Compensation Commission.

Form AR-2 Authority: ACA 11-9-803 and ACA 11-9-810 Revised 8/1/1998

# ARKANSAS WORKERS' COMPENSATION COMMISSION 4th & Spring Streets, P.O. Box 950 Little Rock, Arkansas 72203-0950 EMPLOYER'S REPORT OF INITIAL PAYMENT OF **COMPENSATION OR INTENTION TO CONTROVERT**

☐ Initial Filing☐ Amended Fi		or w sche ing o avoi be g sion	the willfully and eme or artifice, to or wrongfully de ding payment of uilty of a Class a(2) of this se	knowir for the ecreasi of the po D felon ection s	ngly omits or cor purpose of obta ing any claim fo roper insurance ny. Fifty percent	nceals any mate ining any bene r benefit or pay premium, or wi (50%) of any c d allocated in a	erial fit or ymer ho a rimir acco	information, or repayment, or fo nt or obtaining ids and abets fo nal fine imposed rdance with ap	who willfully r the purpos or avoiding or any of sa I and collect plicable law	v and kno se of def workers id purpos led unde	owingly en eating or v ' compens ses, under r this subd	or representation, aploys any device, vrongfully increas- ation coverage or this chapter shall ivision or subdivi- 1 Permanent Total
			,									
AWCC File No.	Carrier Clair	n No.		Err	nployee Nam	e (Last, Firs	st, N	/II)	-	Emplo	yee SS	Number
	•											
Em	ployer Name		Fed. En	nploye	er i.D. No.			City			State	Zip Code
Carrier Or Sel	f-Insured Name				lf-Insured er I.D. No.			Claims	Office L	ocatio	n (City, S	State)
COMPENSA	TION (if not	applica	ble, skip	to	next sec	tion)						
Date of Injury	City, St	ate of Inju	гу		Dates Covered	d by First Chec	ck	Body Part	Injured	Firs		mnity Triggered
					٠		(	Check condi	tion appli	cable:	Disasi	ity Date/
							┨.	Medical	Only Cla	im (no	indemn	ity due)
Date of First C	Comp. Check	Average V	Veekly Wage	е	Weekly Co	mp. Rate	<u> </u>	PPD On	ly Case			
CONTROVE	RSION SECT	ION										
	JRY OR DEATH: _ R CONTROVERTI	NG CLAIN	1:							<b>-</b>		
DEATH CAS	E DATA									<del></del>		
List all Depend		Attach De	eath Certifica	ate ar	If no Dep	endents, che			— iren			
NAME OF D	EPENDENT	DATE C	F BIRTH		RELATIONS	HIP TO DE	CE/	ASED	WEE	KLY B	ENEFIT	AMOUNT
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			f more spac	e is r	needed, attac	ch sunnleme	enta	al sheet)				
CERTIFICAT	ION		, , , , , , , , , , , , , , , , , , , ,		, , , , , , , , , , , , , , , , , , , ,					····		
troversion and	ne foregoing is a c l beneficiary infor is beneficiaries.											
S	ignature		Printed or	Туреч	written Name	?		Tit	le	Á	,000 CO	Date
If insure	er is represented t	y an attor	ney, that leg	gal re	presentative	must sign b	elo	w pursuant t	o Ark. Co	de An	n. 171-9-	/1 <b>7.</b> 70%
										eller lever le		de de la company

Signature

Name and Address of Attorney

### WCC Form 2 (Employer's Intent)

A form to accept a case and report payment or to controvert. **WCC Form 2** also is used to amend positions taken earlier.

#### Help With WCC Form 2:

- 1. The first payment to the employee is due by the 15th day after the employer knows of the injury or death (Arkansas Code Annotated 11-9-802).
  - 2. The WCC is notified "upon making the first payment" (ACA 11-9-810).
- 3. A controversion notice is due on or before the 15th day following notice of the death or alleged injury (ACA 11-9-803).
- 4. Therefore, **WCC Form 2** is required in all cases by the 15th day from (a) the day of disability or (b) the day the employer is aware of the alleged incident, whichever date is later.

#### Be sure to include on WCC Form 2:

- 5. A mark in either the Initial Filing Box or Amended Filing Box.
- 6. The WCC File Number (obtained from WCC Form A-110) and your company's file number for this case.

#### Be sure to bear in mind:

- 7. Form 2 is NOT interchangeable with the required written response to the 15-day letter for Form C.
- 8. If respondents need additional time for investigation, an extension request must be sent in before the Form 2 deadline. Using Form 2 to say the respondent is investigating or needs more time is invalid. If anything is written in the Controversion Section ("We are investigating"), the WCC will consider the case controverted.
- **9.** If a case is opened at the WCC on Form 1 or Form C, a WCC Form 2 is required, even if the case, upon investigation, turns out to be a medical-only claim.

Questions about a specific **Form 2** can be answered by the WCC Office Services Support Staff, which processes this form. General information can be obtained from the WCC Support Services Division.

Form AR-4 Authority: ACA 11-9-810 Revised 8/1/1998

**Update Report** 

Report of Payment Suspension

#### ARKANSAS WORKERS' COMPENSATION COMMISSION

4th & Spring Streets, P.O. Box 950 Little Rock, Arkansas 72203-0950

### REPORT OF COMPENSATION PAID/SUSPENSION OF PAYMENTS

A.C.A. 11-9-106(a)(1): Any person or entity who willfully and knowingly makes any material false statement or representation, or who willfully and knowingly omits or conceals any material information, or who willfully and knowingly employs any device,

scheme or artifice, for the purpose of obtaining any benefit or payment, or for the purpose of defeating or wrongfully increasing or wrongfully decreasing any claim for benefit or payment or obtaining or avoiding workers' compensation coverage or avoiding payment of the proper insurance premium, or who aids and abets for any of said purposes, under this chapter shall

be guilty of a Class D felony. Fifty percent (50%) of any criminal fine imposed and collected under this subdivision or subdivi-

		<u> </u>		,	compensation Commission.			
							<del></del>	<u></u>
AWCC File No.	Carrier Clain	n No.	Employee	Name (Last,	First, MI)	Emplo	yee SS	Number
Em	ployer Name	<u></u>	Fed. Employer I.D. N	lo.	City		State	Zip Code
						***		8.E - 194
Carrier Or Self	Insured Name		NAIC or Self-Insured Fed. Employer I.D. No		Clain	ns Office A	ddress	
ISABILITY	INFORMATIO	ON: Che	eck here if this report is fo	or Medical O	nly Case and skip to Cor	npensation	Section	:
		*						
Date of	Injury	Last D	ay Employee Worked	Date Em	oloyee Able to RTW	Retu	rn to Wo	rk Date
COMPENSATION (1) TTD Weeks (2) TPD Weeks (3) PPD Weeks (4) Weeks PTD	Days Days	//ADE: \$ 		(10) Otho (11) Hos (12) Med (13) Dru	ense Attorney Fees er (Compensation Relate pital Expenses lical Expenses gs, Medicine	ed)		
COMPENSATION (1) TTD Weeks (2) TPD Weeks (3) PPD Weeks (4) Weeks PTD (5) Weeks for D (6) Lump Sum	ON PAYMENTS M Days Days Days Peath Settlement	######################################		(10) Othe (11) Hos (12) Med (13) Dru (14) Fun (15) Reh	er (Compensation Relate pital Expenses lical Expenses gs, Medicine eral Expenses abilitation	ed)		
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COMPENSATIO (1) TTD Weeks (2) TPD Weeks (3) PPD Weeks (4) Weeks PTD (5) Weeks for D (6) Lump Sum (7) Joint Petition (8) Claimant At  SUSPENSIO  Date of Susper Compensation  ERTIFICAT  I certify that the	DN PAYMENTS M Days Days Days Days Death Settlement Downers Dow	AADE:  \$	PF COMPENSATION    // Reason   / (date).  and accurate report acconformation. I further certification.	(10) Othe (11) Hos (12) Med (13) Drug (14) Fun (15) Reh (16) Othe (1-16) G	er (Compensation Relater pital Expenses lical Expenses gs, Medicine eral Expenses abilitation er (Expense Related) RAND TOTAL sion:	ertaining to	)_payme	nts of com-
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### Form 4 (End of Payment)

A Final Report is due within 30 days of the last compensation payment (Arkansas Code Annotated 11-9-810[b][1]).

Every **Form 4** must have the WCC File Number. Those without the number will be returned to respondents. Also, respondents must list the Carrier NAIC and the Federal Employer Identification numbers.

Form 4 is for all end-of-payment reports, i.e.:

- 1. The suspension of benefits; reason for suspension must be given.
- 2. The closing of a medical-only case that was accidentally opened by the respondent on Form 1 or by a claimant on Form C. A check mark on the medical-only line right before the **Disability Section** is necessary.
- 3. The Final Report of a compensable case, detailing all payments. Forms 1, 2, and 3 are required for these cases.
- 4. Maximum liability being reached in cases involving death or permanent and total disability (both the Payments Section and the Suspension of Benefits Section are to be completed).

Information on Form 4 can be supplied by the Support Services Division. For a specific case, refer to the Office Services Support Staff, which processes Form 4 and closes the case.