ARKANSAS REGISTER



Transmittal Sheet

Sharon Priest Secretary of State State Capitol Rm. 01 Little Rock, Arkansas 72201-1094

	Office Only: Effective Date _	8/1/97 Code Number <u>⊘54.00.97 008</u>	
Nai	me of Agency <u>Arkansas</u>	Insurance Department	
Dep	partment <u>Insurance Fr</u>	aud Investigation Division	
Cor	ntact Person Danny W.	Broaddrick, Chief Counsel Phone 371-2790	
Sta	tutory Authority for Promu	ulgating Rules A.C.A. 23-66-511	<u> </u>
	Res 66	Date	
Ir	ntended Effective Date	Legal Notice Published 5/15-5/21/	97
	Emergency	Final Date for Public Comment	
	10 Days After Filing	Filed With Legislative Council 5/15/97	
X	Other	Reviewed by Legislative Council	
	<u>August 1, 1997</u> .	Adopted by State Agency	·
	I Hereby Cer In Compli	TION OF AUTHORIZED OFFICER tify That The Attached Rules Were Adopted ance with Act 434 of 1967 As Amended. Signature 501-371-2790 Phone Number ance Commissioner - State of Arkansasasasasasasasasasasasasasasasasasas	

RULE AND REGULATION 66

ANTIFRAUD INITIATIVE REQUIREMENTS

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SHARDU PRIEST SECRETARY OF STATE STATE OF ARKANSAS

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13 SECTION 1. Purpose

- 14 The purpose of this rule is to assist insurers in
- 15 complying with the antifraud initiative requirements of
- 16 Arkansas Code Annotated §23-66-510.
- 17 SECTION 2. Authority
- 18 This rule is issued pursuant to the authority vested in
- 19 the commissioner by Arkansas Code Annotated §23-66-511, and
- 20 other applicable provisions of Arkansas law.
- 21 SECTION 3. Applicability and Scope
- 22 This rule applies to all licensed insurers in the State of
- 23 Arkansas.
- 24 SECTION 4. Effective Date
- 25 The effective date of this rule is August 1, 1997.
- 26 SECTION 5. Definitions
- 27 The definitions set forth in Arkansas Code Annotated
- 28 §23-66-501 shall apply to this rule.

- 1 SECTION 6. Antifraud Initiative Requirements
- The antifraud initiative requirements of Arkansas Code
 Annotated §23-66-510(a) may be satisfied by an insurer by means
 of:
- 5 (1) Fraud investigators, who may be insurer employees or 6 independent contractors and who are in full compliance with 7 Section (7) of this rule; or
- 8 (2) An antifraud plan submitted to, and approved by, the 9 commissioner, and which is in full compliance with Section (8) 10 of this rule; or
- 11 (3) An alternative antifraud initiative submitted to, and 12 approved by, the commissioner, under the provisions of Arkansas 13 Code Annotated §23-66-510(a); or
- 14 (4) An exemption from the antifraud initiative 15 requirements granted by the commissioner pursuant to Arkansas 16 Code Annotated §23-66-510(b).
- 17 SECTION 7. Fraud Investigators and Independent Contractors
- 18 A. Fraud investigators who are employees of an insurer:
- 19 (1) shall be qualified by education, experience or 20 training in the detection, investigation and proper reporting 21 of suspected fraudulent insurance acts, and may be employees 22 whose principal responsibilities are the processing and 23 disposition of claims, if they meet the qualification 24 requirements herein stated; and
- (2) shall complete a minimum of three (3) hours of continuing education annually in the detection, investigation and proper reporting of suspected fraudulent insurance acts. The specific curriculum, location and certification of said continuing education courses are not mandated but shall be consistent with industry standards for continuing education for insurance fraud prevention, detection, or investigation.
- B. Independent contractors hired by an insurer as fraud investigators shall be investigation companies licensed by the State of Arkansas under the provisions of Arkansas Code Annotated §17-40-201, et seq., or duly exempted from licensure by the Arkansas Board of Private Investigators and Private Security Agencies.

т.	SECTION 6. AUCTICAGO FIANS		
2	A. Antifraud plans shall be submitted to the commissioner		
3	for approval and shall outline specific procedures to:		
4 5	 prevent, detect, and investigate suspected fraudulent insurance acts; 		
6	(2) educate and train appropriate employees in the		
7 8	insurer's antifraud plan, as well as in the identification of suspected fraudulent insurance acts;		
9	(3) comply with the mandatory reporting requirements of		
10 11	Arkansas Code Annotated §23-66-505 and §11-9-106(d)(6) regarding suspected fraudulent insurance acts;		
12 13	(4) increase awareness of the impact of fraudulent insurance acts and the methods of preventing insurance fraud;		
14	(5) pursue civil remedies for financial loss caused by		
15	fraudulent insurance acts, where appropriate; and		
16	(6) facilitate assistance and communication with the		
17 -	Insurance Fraud Investigation Division of the Arkansas		
18	Insurance Department by identifying a representative within the		
19	employ of the insurer to act as a liaison on insurance fraud		
20	matters.		
21	B. Each antifraud plan shall state a specific		
22	implementation date and a mechanism for review of the plan for		
23	effectiveness, which review shall be undertaken no less than		
24	errectiveness, which review shall be undertaken no less than every twenty-four (24) months.		
25	C. Amendments to an approved plan shall be submitted to		
26	the commissioner within thirty (30) days after their		
27	implementation.		
28	SECTION 9. Severability		
29	Any section or provision of this rule held by a court to		
30	be invalid or unconstitutional will not affect the validity of		
31	any other section or provision of this rule.		
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3∠ 33	MIKE PICKENS		
34	INSURANCE COMMISSIONER		
35	ARKANSAS INSURANCE DEPARTMENT		
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