#### RULE 50 PRODUCERS CONTINUING EDUCATION

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#### **SECTION 1. PURPOSE**

The purpose of Rule 50 is to establish requirements and standards for continuing education for natural persons licensed as insurance producers ("producers") by the Arkansas Insurance Commissioner (the "Commissioner").

#### **SECTION 2. AUTHORITY**

This Rule is issued under the authority vested in the Commissioner by Ark. Code Ann. §23-61-108, and the Arkansas Administrative Procedure Act, codified at Ark. Code Ann. §25-15-201, et seq., and Ark. Code Ann. §23-64-304(a), as amended by Act 1203 of 2003 and Act 1697 of 2005.

#### SECTION 3 EXEMPTIONS

- A. This Rule shall not apply to the following individuals:
  - 1. Persons holding licenses for which an examination is not required;
  - 2. Adjusters and limited adjusters;
  - 3. Any limited or restricted license the Commissioner may exempt;

- 4. Any person, licensed as a resident producer prior to July 1, 2003, who is at least sixty (60) years of age;
- 5. Any person, licensed as a resident producer prior to July 1, 2003, who has held a license as a producer, insurance consultant or broker for a period of at least fifteen (15) consecutive years;
- 6. Third-party administrators who do not solicit business;
- 7. Non-resident producers, non-resident consultants, and/or non-resident adjusters;
- 8. Licensed insurance consultants;
- 9. Nonresident producers in the first full year of resident licensing following the year after a change in the state of domicile or residency to the State of Arkansas; but thereafter annually or otherwise in accordance with insurance continuing education laws, and rules of the Commissioner;
- 10. Any producer called to active duty in any branch of the United States military services including, but not limited to, the United States Coast Guard and Reserves, during the entire period of active duty service;
- 11. The exceptions contained in Subsections (A)(4) and (5) of this Section are no longer applicable to insurance producers who became resident licensees after July 1, 2003, or insurance producers who have let the Arkansas producer license lapse and have become re-licensed; and
- Individuals (or an appointed guardian or person with an appropriately worded 12. power of attorney) with grave or debilitating illnesses or injuries may write for an extension for no more than twelve (12) months, for completion of the annual CE hours required for a particular calendar year. The request must be accompanied by a written doctor's statement confirming the medical history under review and with a medical estimate as to how long the individual will be unable to function normally enough to complete the rule requirements. The request from the producer must include his/her mail or electronic mail note that he/she is voluntarily waiving the private or confidential nature of the illness or injury in order to qualify for this extension. With similar documentation, including a signed note from the attending physician and a privacy waiver from and signed by the patient, producers (or the relative's appointed guardian or person with an appropriately worded power of attorney) may also file for an extension due to the terminal or debilitating illness of a grandparent, parent, spouse, sibling, or child. The Commissioner has discretion to grant such time extensions for good cause under Ark. Code Ann. §23-64-304(b), but only up to one (1) year; and may deny requests from any producer failing, or who has in the past failed, to comply with Arkansas laws or rules, or failed to comply within any extended time period granted by the Commissioner under this subsection.
- B. Newly licensed producers for the initial full line of authority must be licensed for one (1) full year prior to renewal of the license, before continuing education requirements are imposed. Example: If a new producer becomes licensed in June of 2005, and the expiration of the license is February 2, 2006, the producer must pay the renewal fee, but continuing education is not due until February 2, 2007, because the exemption period of one (1) year has not been reached prior to the 2006 expiration date.

#### **SECTION 4. EDUCATIONAL REQUIREMENTS**

A. Number of Course Hours

Upon the effective date of this Rule, any non-exempt persons licensed as producers shall, annually on or before their birthdays, complete those courses of instruction approved by the Commissioner and equivalent to the following:

- 1. A total of eight (8) hours of instruction which must include one (1) hour of ethics for a life and/or accident and health line(s) of authority;
- 2. A total of eight (8) hours of instruction which must include one (1) hour of ethics for a property and/or casualty line(s) of authority;
- 3. A total of eight (8) hours of instruction which must include one (1) hour of ethics for personal lines of authority; and
- 4. A total of ten (10) hours of instruction which must include one (1) hour of ethics for producers holding dual licenses for life and/or accident and health as well as property and/or casualty and/or personal lines.

### B. Course Approval

Subject to submission and approval of the Commissioner, the courses or programs of instruction successfully completed which shall be deemed to meet the Commissioner's standards for continuing education requirements are:

- 1. Any part of the Life Underwriting Training Council Life Courses Curriculum and Health Courses;
- 2. Any part of the American College "CLU" diploma curriculum;
- 3. Any part of the Insurance Institute of America's Program in general insurance;
- 4. Any part of the American Institute for Property and Liability Underwriters' Chartered Property Casualty Underwriter professional designated program;
- 5. Any part of the Certified Insurance Counselor Program;
- 6. Any course offered by Certified Health Consultant;
- 7. Any course offered by Registered Health Consultant;
- 8. Any insurance related course approved by the Commissioner and offered by an accredited college or university;
- 9. Any course or program of instruction, seminar, or meeting sponsored by any authorized insurer, recognized producers' association, insurance trade association, or any independent program of instruction;
- 10. Any correspondence courses, including, but not limited to, correspondence courses offered via the Internet, subject to the following:
  - a. All correspondence courses must have a sealed and numbered written examination which measures the licensee's knowledge of the information. Course providers may also add oral or electronic correspondence courses, with oral or electronic examinations. Electronic filings with the Arkansas Insurance Department's License Division ("License Division") are encouraged and permitted;
  - b. All correspondence course examinations must be proctored;
  - c. Proctors must provide an affidavit attesting under oath or affirmation that the correspondence or electronic course examination was proctored, that the examination was provided in a manner specified by the correspondence course provider, and that they are not part of or aware of any efforts to circumvent the requirements of the examination, as provided in Appendix G;

- d. Appendix G must accompany the filing of the Appendix H roster with the License Division. Correspondence course providers shall maintain all records or electronic copies of records on proctors and proctored examinations;
- e. Any person with no family or financial relationship to the licensed producer may proctor an examination under this Rule;
- f. Course providers' filings must explain how correspondence course exams will not be duplicated for any two (2) test takers; and
- g. Correspondence courses approved and subsequently purchased by the producer, prior to the effective date of this Rule, may be governed by this Rule; however course providers must contact the License Division to reconfirm credit hours.
- 11. Any other course or program approved by the Commissioner.
- 12. Subject to approval by the Commissioner, the active annual membership of the licensed producer in local, regional, state, or national professional insurance organizations or associations may be approved for up to two (2) annual hours of instruction. These hours shall be credited upon timely filing with the Commissioner or his designee appropriate written evidence acceptable to the Commissioner of such active membership in the organization or association.

#### C. Course Hour Valuation

- 1. The Commissioner shall assign the number of continuing education hours for which approved courses qualify.
- 2. Key Components Filings must include and clearly demonstrate:
  - a. Material that is current, relevant, accurate, and that includes valid reference materials, graphics and interactivity;
  - b. Clearly defined objectives and course completion criteria;
  - c. Specific instructions to register, navigate, and complete the course work.
  - d. Technical support/provider representative available during business hours;
  - e. Process to authenticate student identity; and
  - f. Method for measuring the student's successful completion of course material and for evaluating the learning experience.
- 3. Acceptable Procedures to determine Appropriate Number of Credit Hours Select and File one (1) of three (3) Methods below per Course:
  - a. Method A:
    - i. 600-700 words (standard font size) = one (1) text page;
    - ii. Textbooks/workbooks/other printed material one (1) credit for every fifteen (15) pages;
    - iii. Three (3) screens with an aggregate total of approximately 600-700 words one (1) text page;
    - iv. Forty-five (45) screens one (1) hour of credit;
    - v. Divide total screens by forty-five (45) total number of credit hours;
    - iv. Multiply number of hours by 1.00 for a basic level course; 1.25 for an intermediate level; 1.50 for an advanced course for additional study time = total number of credit hours (fractional hours rounded up if .50 or above and rounded down if .49 or less).

#### b. Method B:

- i. Divide total number of words by one hundred eighty (180) (documented average reading time) = number of minutes to read material:
- ii. Divide number of minutes by fifty (50) = credit hours;
- iii. Multiply number of hours by 1.00 for a basic level course; 1.25 for an intermediate level; 1.50 for an advanced course for additional study time = total number of credit hours (fractional hours rounded up if .50 or above and rounded down if .49 or less).

#### c. Method C

Oral Presentations: Providers may use the timed outline method for speeches and other oral presentations intended for continuing education credits. Providers should file a detailed description of the proposed subject of the program or course, including a timed course outline, list of any resource materials, and list of speakers or instructors or proctors.

### D. Certificates and Evidence of CE Completion

Certificates of Completion (see Appendix E) which were issued to producers prior to the effective date of Emergency Rule 50 will be valid for filing with the Commissioner for two (2) years from the date of the completion of the course. On the effective date of Emergency Rule 50 course providers will no longer be required to issue Certificates of Completion. Instead, filing of CE completion will be evidenced by the course provider filing with the Department an Appendix H roster within twenty (20) days from the completion of the course of instruction. Upon the specific request of producers, course providers may continue to issue Certificates of Completion or other evidence of course completion, but no filing of such is to be made with the Department.

#### E. Course Repetition

Courses may not be repeated within a 2-year period of time. This does not apply to one (1) hour ethics courses.

#### SECTION 5. COURSE PROVIDER APPROVAL

A. Forms. The following forms are prescribed by the Commissioner and are attached as exhibits to this Rule. All forms are available upon request to the Department or via the Department's web site at:

http://www.insurance.arkansas.gov/License/divpage.htm

APPENDIX A Course Application for Continuing Education

APPENDIX B Course Valuation

APPENDIX C Change in Curriculum or Instructor

APPENDIX D Application for Approval as Instructor

APPENDIX E Individual Certificate of Completion

APPENDIX F Request for Exemption

APPENDIX G Affidavit of Proctor

APPENDIX H Continuing Education Providers Reporting Roster, with Instructions

- B. Application for approval as a provider shall be submitted to the License Division not less than sixty (60) days prior to the expected use of the program. A provider shall include the following information in duplicate:
  - 1. Detailed description of the subject of the program or course including a course outline, list of any resource materials, and list of speakers or instructors.
  - 2. Completion of Appendices A and B and D for the initial certification, and completion of Appendices C and D upon any change in curriculum or instructor or proctor. Additionally, the Commissioner will accept, in lieu of Appendix "A" to this Rule, the most recent edition "Uniform Continuing Education Reciprocity Course Filing Form" published by the National Association of Insurance Commissioners. Similarly, the Commissioner may accept, in lieu of Appendices "B" through "H" to this Rule, the most recent editions of comparable forms published by the National Association of Insurance Commissioners.
  - 3. Schedules of classes, seminars and meetings for all locations.
- C. Changes in schedules are to be filed with the Insurance Department no later than two (2) weeks before such program or course is offered.

#### **SECTION 6. INSTRUCTOR QUALIFICATIONS**

- A. A person teaching any approved course of instruction or lecturing at any approved seminar or meeting shall qualify for one (1) hour credit for each hour presenting and/or attendance.
- B. Instructors must have had specific insurance training or educational experiences satisfactory to and approved by the Commissioner in order to be certified to teach any part of any approved course. Each instructor must have two (2) or more years of specific insurance experience and/or education related to and in each part of the insurance training program in which he instructs and must be approved prior to teaching any course, or any part of a course, by the Commissioner. Applicants for approval as an instructor shall complete and submit Appendix D to the License Division.
- C. No person will be approved as an instructor who has received disciplinary action by the Arkansas Insurance Department, the Insurance Department of another state, or any similar regulatory body or court. The Commissioner shall have the authority to waive this requirement for good cause shown in a written filing.

# **SECTION 7. PROGRAM REVIEW**

Representatives of the Insurance Commissioner shall have the authority to visit a course or program and review its offering at any time including, but not limited to, curriculum records and attendance records.

#### **SECTION 8. FEES AND COMPLIANCE**

A. For each completed course, an approved course provider shall file with the Commissioner or his/her designee a roster in hard copy or electronic form as prescribed in Appendix H. The course provider shall file the Appendix H roster with the Commissioner in a timely manner, but not later than twenty (20) days from the completion of the course of instruction. A vendor is an individual, corporation, or legal entity hired by the

Commissioner to facilitate the electronic functions of this Rule. The Commissioner may require providers to submit the course providers' Appendix H per course on a hard-copy or an electronic medium to the Department, or may require the provider to submit information to an outside vendor or other parties contracting with the Commissioner to maintain and update insurance licensees' continuing education data.

- B. Every person/producer subject to this Rule shall tender a maximum \$10 CE filing fee in the manner and at the time as directed by the Commissioner or by a vendor of the Commissioner. On or before their birthdate each year, Arkansas resident producers who are required to meet continuing education requirements, must pay an annual \$10.00 continuing education filing fee, simultaneously with the other fees required to renew or continue licensure.
- C. Excess educational hours accumulated during any annual period may be carried forward only to the next annual period, subject to other limitations in this Rule. Continuing education carried forward to the following calendar year shall expire upon commencement of the third (3<sup>rd</sup>) annual period following completion of the hours.
- D. For good cause shown, the Commissioner may grant an extension of time during which the requirements may be completed.

#### **SECTION 9. PENALTIES**

- A. Upon failure of any producer to comply with Ark. Code Ann. §\$23-64-301, et seq., the Commissioner shall take the steps enumerated in Ark. Code Ann. §23-64-304(d) against such individual's license. Failure to comply with this Rule may result in imposition of penalties contained in Ark. Code Ann. §23-64-216, as amended, or other applicable laws or rules.
- B. Any licensee fined under Ark. Code Ann. §23-64-304(d) may request that the Commissioner seal the licensee's records at the Department regarding the fine. The underlying conduct of any licensee whose record has been sealed under Ark. Code Ann. §23-64-304 shall be deemed as a matter of law never to have occurred, and the licensee is not required to disclose the violation on any subsequent application after the records are sealed.

#### **SECTION 10. SEVERABILITY**

Any section or provision of this Rule held by the court to be invalid or unconstitutional will not affect the validity of any other section or provision.

#### SECTION 11. EFFECTIVE DATE AND APPLICABILITY

The purpose of final Rule 50 is to replace in its entirety Emergency Rule 50, "Producers Continuing Education", which was issued by the Commissioner with an effective date of June 15, 2006. Final Rule 50 shall be effective on and after October 20, 2006 and shall be applicable to those persons licensed to act as an insurance producer or continuing education course provider, or proctor, who must comply with Ark. Code Ann. §§23-64-301, et seq., and other laws for continuation of producers' licenses and for the sale of the following types of insurance, as duplicates of or in addition to any listed elsewhere in this Rule:

- A. Life, and/or accident and health insurance,
- B. Property and/or casualty insurance, and
- C. Personal lines.

(signed by Julie Benafield Bowman)

JULIE BENAFIELD BOWMAN INSURANCE COMMISSIONER STATE OF ARKANSAS

(October 20, 2006)

DATE

# ARKANSAS INSURANCE DEPARTMENT APPENDIX A COURSE APPLICATION FOR CONTINUING EDUCATION CREDIT FOR USE WITH RULE 50

COURSE PROVIDER NAME		
PROVIDER NUMBER		
CONTACT PERSON		
PROVIDER ADDRESS	CITY/STA	ΓΕ/ZIP
PHONE ( )	_E-MAIL	
COURSE TITLE		
DATE OF COURSE		
(ATTACH APPENDIX B)		
LOCATION	CITY/STATE	ZIP
INSTRUCTOR	TELEPHONE	
QUALIFICATIONS OF INSTRUCTOR, IN	ICLUDE RESUME (APPENDIX D	)
QUALIFICATIONS OF PROCTOR (INCL	UDE RESUME)	
METHOD OF INSTRUCTION:		
	Correspondence	
		College/University
Other		
Number of Hours of Instruction or Classroon		
Total Number of Continuing Education cred	it hours requested	
METHOD OF DETERMINING SATISFAC	CTORY COMPLETION:	
Examination Attendar	nce Report Other	er
NAMES AND SIGNATURES OF REI	PRESENTATIVES AUTHORIZE	D TO SIGN CERTIFICATES OF
COMPLETION:		
Name (Type or Print)	Signature	
Name (Type of Time)	Signature	
Name (Type or Print)	Signature	
SUBMITTED BY:		
Name (Type or Print)	Signature	
Title	Organization	
NOTE: APPENDIX A, APPENDIX B, A	AND APPENDIX D MUST BE	SUBMITTED TO THE ARKANSAS
		, Arkansas 72201-1904, or as directed
by the Commissioner. http://www		,
	FOR DEPARTMENT USE ONL	Y
APPROVED BY:	DATE:	HOURS APPROVED:
	ETHICS:	
DISAPPROVED BY:	DATE:	
DIGHT ROYED DI.	DATE.	

# ARKANSAS INSURANCE DEPARTMENT APPENDIX B COURSE VALUATION FOR USE WITH RULE 50

COURSE PROVIDER NAME			<del> </del>
PROVIDER NUMBER			
CONTACT PERSON			
PROVIDER ADDRESS		CITY/STATE/ZIP	
PHONE ( )			
COURSE TITLE:			
Method of calculation used:	A	B	C
Printed material:		Electronic Medium	
Provide calculations:			
Provide calculations.			

Hours requested based on calculation \_\_\_\_\_\_.

# ARKANSAS INSURANCE DEPARTMENT APPENDIX C CHANGE IN CURRICULUM OR INSTRUCTOR FOR USE WITH RULE 50

To: ARKANSAS INSURANCE DEPARTMENT

Licensing Division 1200 West Third Street

Little Rock, Arkansas 72201-1904

NAME C	OF TRAINING FACILITY		
	E PROVIDER NAME		
	ER NUMBER CT PERSON		
			CITY/STATE/ZIP
PHONE			CII 1/51A1D/ZII
	E NUMBER		
		made in our Course	Curriculum and/or Instructors:
	the Applicable Changes)	11 5)	
1)	Course Description (Appe	ndix B)	
2)	List of Resource Materials	3	
3)	Names of Instructors and	Qualifications (App	endix D)
4)	Names of Instructors servi	ing as Designated C	officials of Provider
			ed Name of Training Facility Official rse Provider)
		(000	130 110 (1401)
			ature of Training Facility Official rse Provider)
		Date	
		FOR DEPARTMENT	
	APPROVED BY:		DATE:
	DISAPPROVED BY:		DATE:

# ARKANSAS INSURANCE DEPARTMENT APPENDIX D APPLICATION FOR APPROVAL AS INSTRUCTOR FOR USE WITH RULE 50

ARKANSAS INSURANCE DEPARTMENT Licensing Division 1200 West Third Street Little Rock, Arkansas 72201-1904

COUR	RSE PROVIDER NAME				
PROV	/IDER NUMBER				
CONT	TACT PERSON				
PROV	IDER ADDRESS		CITY/STATE/ZIP		
PHON	NE ( )	E-MAIL			
1)	Applicant Name				
	Address	City/State/Zip_	E-MAIL		
	Phone: Office ( )		Home ( )		
2)	Name and Address of C	urrent Employer			
	<del> </del>		E-MAIL		
3)	Name of Sponsoring T	raining Facility			
<i>J</i> ,	Course Provider				
	Course Provider Number	er	Address		
	City/State/Zip		Email		
4)	Please list all resident a	Please list all resident and non-resident insurance licenses you currently hold as agent,			
	broker, producer, insura	nce consultant, adjuste	r, managing general agent, etc.:		
	, <b>F</b>	,j	-,		
			<del>-</del>		
5)	Please summarize prior	insurance experience a	and training, totaling two (2) or more years.		
	(Attach addition sheets,	if necessary):			
	<del></del>				
6)	Please summarize yo	our insurance educa	ation, including, but not limited to:		

college/university insurance course(s) hours; insurance seminars and training courses;

TT	ACH FOLLOWING DOCUMENTS:		
	Resume or Curriculum Vitae, if any;		
)	Appendix C completed by Training Facility Official; a As to non-resident applicants only, please attach		
ı			
	domiciliary state insurance department confirming license(s) for a minimum of two (2) prior years, that standing; and that your license(s) has never been suspe	the license(s) is cu	
	license(s) for a minimum of two (2) prior years, that	the license(s) is cu	rrently in good
	license(s) for a minimum of two (2) prior years, that	the license(s) is curended or revoked.  Name of Application	rrently in good
	license(s) for a minimum of two (2) prior years, that standing; and that your license(s) has never been suspe	the license(s) is curended or revoked.  Name of Application	rrently in good

## ARKANSAS INSURANCE DEPARTMENT

# APPENDIX E INDIVIDUAL CERTIFICATE OF COMPLETION FOR USE WITH RULE 50

Producer Name (Type or Print)		Arkansas License Number(s)			
Street Address	(	City	State	Zip Code	
I,				,	
Authorized Repre	sentative (Type or Pri	nt)			
of				,	
Course Provider					
do hereby certify	that the person nam	ned herei	n has successfu	illy completed the following	
approved courses:					
Course Title	e				
Number of	Credit Hours Earned _		Cours	se Number	
Date of Cou	arse Completion				
This course has bee	n approved by the Ark	ansas De	partment of Insu	rance pursuant to Rule 50.	
Date	Signature of Auth	norized Re	epresentative		
Date	Signature of Prod	lucer			

THIS FORM MAY BE PROVIDED TO THE PRODUCER UPON COMPLETION OF THE COURSE IF REQUESTED BY THE PRODUCER.

## ARKANSAS INSURANCE DEPARTMENT

# APPENDIX F REQUEST FOR EXEMPTION FOR USE WITH RULE 50

TO: ARKANSAS INSURANCE DEPARTMENT

Licensing Division 1200 West Third Street Little Rock, AR 72201-1904

- , , ,	nd (4) as amended, I held an Arkansas producer w am requesting the following exemption(s)
At least sixty (60) years of age. birth certificate or other document	Date of Birth (Attach copy of at evidencing date of birth.)
Have held a license as an agen consecutive years. Date first lice	t, broker, producer for a period of fifteen (15)
I certify that the information set out above and belief.	re is true and correct to the best of my knowledge
Signature	Name (Print or Type)
Arkansas License Number(s)	Street Address
Telephone Number	City, State, Zip
E-MAIL ADDRESS:	
Subscribed and sworn to or affi State of on this	rmed before me a notary public in and for the day of
(Notary seal)	Notary Public
	My Commission expires

# ARKANSAS INSURANCE DEPARTMENT APPENDIX G AFFIDAVIT OF PROCTOR FOR USE WITH RULE 50

COURSE PROVIDER NAME	
PROVIDER NUMBER	
CONTACT PERSON	
PROVIDER ADDRESS	CITY/STATE/ZIP
PHONE ( ) E-	MAIL
Name of Licensee Taking Examination	
Arkansas Producer License Number(s)	
Course Title/Name	
Date of Examination	
Location of Examination	
Start Time:	End Time:
(Appendix G must be attached to Appen	ıdix H)
* * * *	* * * * * * *
Proctor Name (Type or Print)	
Proctor Address	
DOI License Number	
the above named licensee and that Classroom/Correspondence Course Pro # on site for the test taken and as use study materials or have assistance any efforts to circumvent the requiremed Affidavit is provided under oath or aff possible Insurance Code or Rule penaltic	tored the above correspondence examination provided to the examination was provided as instructed by the vider. I personally opened, sealed, and numbered Exam soure the Commissioner that no attendee was permitted to during the exam. Further, I am not part of, or aware of ents of the proctored examination. I understand that this firmation, and that false information shall be grounds for less. I will provide a complete and accurate copy of all my ider, who must maintain them for access by the State
Signature of Proctor	Date

# APPENDIX H CONTINUING EDUCATION PROVIDERS REPORTING ROSTER OF CONTINUING EDUCATION COMPLETION FOR USE WITH RULE 50

1. Provider Name		2. Provider Number			
		4. Phone Number			
5 Date of Roster Submis	sion	6. CE Course Title	<del></del>		
<sup>7</sup> License #	<sup>8</sup> Name of Producer Printed Name(use full legal name)	<sup>9</sup> Signature of Producer	<sup>10</sup> Date of Completion	<sup>11</sup> Course Number	<sup>12</sup> Credit hrs

# ARKANSAS INSURANCE DEPARTMENT 1200 WEST THIRD STREET LITTLE ROCK AR 72201 PHONE: 501-371-2750

# Instructions for Appendix H Continuing Education Providers Reporting Roster For Use with Rule 50

# Complete Items 1-12.

- 1. Provider Name---complete name of CE course provider
- 2. Provider Number---the number assigned to the provider by the Insurance Department
- 3. Provider Contact Name---the individual staff should contact for questions on the form
- 4. Phone Number---the provider's number staff should call for questions on the form
- 5. Date of Roster Submission---date the form is being sent to the Insurance Department; but in any event no later than twenty (20) days after the completion of the course
- 6. Course Title---the name of the course taken by the producer
- 7. License number---producer's license number assigned by the Department
- 8. Name of Producer---print the name of the producer (full legal name)
- 9. Signature of producer---the producer must sign the roster, Appendix H
- 10. Date of completion---the date the course was completed by the producer
- 11. Course Number---the number assigned by the Department to the course
- 12. Credit Hours---the hours credited for completion of the course when approved by the Department

If you should have any questions regarding this form, please contact the Department License Division at 501-371-2750; or email insurance.license@arkansas.gov.