ARKANSAS REGISTER



Proposed Rule Cover Sheet

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Name of Department
Agency or Division Name
Other Subdivision or Department, If Applicable
Previous Agency Name, If Applicable
Contact Person_
Contact E-mail
Contact Phone_
Name of Rule
Newspaper Name
Date of Publishing
Final Date for Public Comment
Location and Time of Public Meeting

124.240 Arkansas Health and Opportunity for Me Program (ARHOME)

1-1-22

The ARHOME aid category covers individuals ages 19-64 who earn up to 138% of the federal poverty level.

Clients with household income above 20% of the federal poverty level shall pay the following cost sharing amounts for each service in calendar year 2022.

	Unit of Service	<u>Copays</u>
All Inpatient Hospital Services (inc MH/SUD)	<u>Day</u>	<u>\$ -</u>
Mental/Behavioral Health and SUD Outpatient Services	<u>Visit</u>	<u>\$4.70</u>
Behavioral Health Professional	<u>Visit</u>	<u>\$4.70</u>
<u>Durable Medical Equipment</u>	<u>Service</u>	<u>\$4.70</u>
Non-Emergency Use of the Emergency Department	<u>Visit</u>	<u>\$9.40</u>
X-rays and Diagnostic Imaging	<u>Visit</u>	<u>\$4.70</u>
Skilled Nursing Facility	<u>Day</u>	\$20.00
Outpatient Facility Fee (e.g., Ambulatory Surgery Center	<u>Visit</u>	<u>\$4.70</u>
Primary Care Visit to Treat and Injury or Illness (exc. Preventive, X-rays)	<u>Visit</u>	<u>\$4.70</u>
Specialist Visit	<u>Visit</u>	<u>\$4.70</u>
Generics	<u>Prescription</u>	<u>\$4.70</u>
Preferred Brand Drugs	<u>Prescription</u>	<u>\$4.70</u>
Non-Preferred Brand Drugs	<u>Prescription</u>	<u>\$9.40</u>
Specialty Drugs (i.e. High-Cost	<u>Prescription</u>	<u>\$9.40</u>
Imaging (CT/Pet Scans, MRIs	<u>Visit</u>	<u>\$4.70</u>
Speech Therapy	<u>Visit</u>	<u>\$4.70</u>
Occupational and Physical Therapy	<u>Visit</u>	<u>\$4.70</u>
Preventative Care/Screening/Immunizations	<u>Visit</u>	<u>\$ -</u>
Laboratory Outpatient and Professional Services	<u>Visit</u>	<u>\$4.70</u>
Outpatient Surgery Physician/Surgical Services	<u>Visit</u>	<u>\$4.70</u>
Pregnancy-Related Services	<u>Visit</u>	<u>\$ -</u>
<u>EPSDT</u>	<u>Visit</u>	<u>\$ -</u>
Other Outpatient Services	<u>Visit</u>	<u>\$4.70</u>

Thereafter, any copayments may not exceed these amounts as updated each January 1 by the percentage increase in the medical care component of the CPI-U for the period of September to September ending in the preceding calendar year and then rounded to the next higher 5-cent increment.

There are six levels of cost sharing in this aid category, depending on the individual's federal poverty level. Clients' total copayment obligations are capped each quarter for each level as follows:

21%-40% FPL is \$20.96/quarter 41%-60% FPL is \$40.92/quarter 61%-80% FPL is \$60.89/quarter

81%-100% FPL is \$80.85/quarter

101%-120% FPL is \$95.29/quarter

121%-138% FPL is \$114.15/quarter

Clients at or below 20% FPL are not subject to copayments. ARHOME clients who are deemed medically frail or identified as American Indian or Alaska Native are not subject to copayments. EPSDT services, for clients up to 21 years of age, are not subject to copayments. Pregnancy-related services are not subject to copayments.

Clients with household incomes above 100% of the federal poverty level who are enrolled in a qualified health plan will be subject to a monthly premium. Clients in the following income bands are obligated to pay the following premiums:

101%-120% FPL: \$22.44/month 121%-138% FPL: \$26.88/month

ARHOME clients at or below 100% FPL and those who are not enrolled in a qualified health plan are not subject to monthly premiums. ARHOME clients who are deemed medically frail or identify as American Indian or Alaska Native are not subject to a monthly premium.

133.100 Inpatient Hospital Coinsurance Charge for Medicaid Beneficiaries 6-1-081-1Clients Without Medicare 22

For inpatient admissions, the Medicaid coinsurance charge per admission for non-exempt Medicaid beneficiaries clients aged 18 and older is 10% of the hospital's interim Medicaid per diem, applied on the first Medicaid covered day. (See Section 124.230 for Working Disabled cost-sharing requirements and Section 124.240 for ARHOME clients.)

Example:

A Medicaid beneficiary client is an inpatient for 4 days in a hospital whose Arkansas Medicaid interim per diem is \$500.00. When the hospital files a claim for 4 days, Medicaid will pay \$1950.00; the beneficiary client will pay \$50.00 (10% Medicaid coinsurance rate).

- 1. Four (4 days) times \$500.00 (the hospital per diem) = \$2000.00 (hospital allowed amount).
- 2. Ten percent (10% Medicaid coinsurance rate) of \$500.00 = \$50.00 coinsurance.
- 3. Two thousand dollars (\$2000.00 hospital allowed amount) minus \$50.00 (coinsurance) = \$1950.00 (Medicaid payment).

133.400 Co-payment on Prescription Drugs 6-1-081-1-

Arkansas Medicaid has a beneficiaryclient co-payment requirement in the Pharmacy Program. The payment is applied per prescription. Non-exempt beneficiariesclient aged 18 and older are responsible for paying the provider a co-payment amount based on the following table: (See Section 124.230 for Working Disabled cost-sharing requirements and Section 124.240 for ARHOME clients. See the ARKids First-B provider manual for ARKids-First B cost-sharing requirements.)

Medicaid Maximum Amount	BeneficiaryClient Co-pay
\$10.00 or less	\$0.50
\$10.01 to \$25.00	\$1.00
\$25.01 to \$50.00	\$2.00
\$50.01 or more	\$3.00





Alternative Benefit Plan

State Name: Arkansas	Attachment 3.1-L- OMB Control Number: 0938-1148
Transmittal Number: AR - 21 - 0010	
Voluntary Benefit Package Selection Assurances - El Section 1902(a)(10)(A)(i)(VIII) of the Act	igibility Group under ABP2a
The state/territory has fully aligned its benefits in the Alternative E requirements with its Alternative Benefit Plan that is the state's ap requirements. Therefore the state/territory is deemed to have met individuals exempt from mandatory participation in a section 1937	proved Medicaid state plan that is not subject to 1937 he requirements for voluntary choice of benefit package for
These assurances must be made by the state/territory if the Adult el	igibility group is included in the ABP Population.
(i)(VIII)) eligibility group in the Alternative Benefit Plan speci the eligibility group at section 1902(a)(10)(A)(i)(VIII) who is a will receive a choice of a benefit package that is either an Alter subject to all 1937 requirements or an Alternative Benefit Plan 1937 requirements. The state/territory's approved Medicaid st	Is at or below 133% FPL Age 19 through 64" (section 1902(a)(10)(A) fied in this state plan amendment, except as follows: A beneficiary in determined to meet one of the exemption criteria at 45 CFR 440.315 mative Benefit Plan that includes Essential Health Benefits and is that is the state/territory's approved Medicaid state plan not subject to ate plan includes all approved state plan programs based on any state mended them to include the eligibility group at section 1902(a)(10)(A)
comply with requirements related to providing the option of en	viduals that meet the exemption criteria and the state/territory must rollment in an Alternative Benefit Plan defined using section 1937 e/territory's approved Medicaid state plan that is not subject to section
Once an individual is identified, the state/territory assures it wi	ll effectively inform the individual of the following:
a) Enrollment in the specified Alternative Benefit Plan is volume	atary;
	lan defined subject to section 1937 requirements at any time and oproved state/territory Medicaid state plan that is not subject to section
c) What the process is for transferring to the state plan-based A	Iternative Benefit Plan.
The state/territory assures it will inform the individual of:	
,	defined using section 1937 requirements as compared to Alternative ed Medicaid state plan and not subject to section 1937 requirements;
b) The costs of the different benefit packages and a comparison differs from the Alternative Benefit Plan defined as the appr	of how the Alternative Benefit Plan subject to 1937 requirements oved Medicaid state/territory plan benefits.
How will the state/territory inform individuals about their options f	or enrollment? (Check all that apply)
∠ Letter	
☐ Email	
Other	



Alternative Benefit Plan

Provide a copy of the letter, email text or other communication text that will be used to inform individuals about their options for enrollment.

An attachment is submitted.

When did/will the state/territory inform the individuals?

The State will provide a notice informing individuals of their eligibility under the Section 1902(a)(10)(A)(i)(VIII) eligibility group once they have been determined eligible through the Federally Facilitated Marketplace (FFM) or via the State's Eligibility and Enrollment Framework (EEF). Additional notices will provide greater detail explaining the process for selecting a Qualified Health Plan (QHP), the process for accessing services until the QHP or ESI enrollment is effective, ESI enrollment, the process for accessing supplemental services, the grievance and appeals process, and outlining the exemption process from the Arkansas Works Alternative Benefit Plan.

Please describe the state/territory's process for allowing individuals in the Section 1902(a)(10)(A)(i)(VIII) eligibility group who meet exemption criteria to disenroll from the Alternative Benefit Plan defined using section 1937 requirements and enroll in the Alternative Benefit Plan defined as the state/territory's approved Medicaid state plan.

During the application process, if a member answers "yes" to the following question: "Do you have a physical, mental, or emotional health condition that causes limitations in activities (like bathing, dressing, daily chores, etc) or live in a medical facility or nursing home?", the individual will be enrolled in the ABP that is the state plan and will be provided with a Choice Counseling notice. The Choice Counseling notice will outline the differences between traditional fee-for service state plan (the ABP that is the state plan) or the fee-for-service ABP (the ABP that is aligned with the EHB benchmark plan) and informing them of their right to choose between the two. The notice will also include a toll-free-number that individuals will call to finalize their selection. If an affirmative selection is not made, the individual will remain in the traditional fee-for-service state plan (the ABP that is the state plan). Arkansas Medicaid will provide individuals who are exempt from the ABP with a Choice Counseling notice that informs them that they may choose between the ABP that is the Arkansas state plan or the ABP that is the FFS equivalent of the QHP offering. The notice will also inform them that they will be enrolled in the ABP that is the Arkansas state plan, unless they inform Arkansas Medicaid that they would like to be enrolled in the ABP that is the FFS equivalent of the QHP offering.

All individuals not identified as medically frail based on their responses on the single streamlined application will receive a general Medicaid eligibility notice. That eligibility notice will include, among other things, information about an individual's ability to identify as medically frail at a later time. The notice will define a medically frail individual as a person who has a physical or behavioral health condition that limits what he or she is able to do (like bathing, dressing, daily chores, etc.), a person who lives in a medical facility or nursing home, a person who has a serious mental illness, a person who has a long-term problem with drugs or alcohol, a person with intellectual or developmental disabilities, or a person with some other serious health condition. The document will inform all enrollees that they may identify as medically frail at any time and can discuss coverage options with their doctor, contact Member Services or visit the Medicaid website for additional information. Once an individual identifies as medically frail, they will receive a Choice Counseling notice and proceed through the steps identified above.

Individuals identified as American Indian or Alaskan Native (AI/AN) will not be required to enroll in QHP's, but can choose to opt into a QHP. New AI/AN applicants will be subject to FPL eligibility determinations and coverage will begin 30 days prior to the date an application is submitted for coverage. Adults who are AI/AN and who have not opted into a QHP will receive the ABP that is the state plan.

- The state/territory assures it will document in the exempt individual's eligibility file that the individual:
 - a) Was informed in accordance with this section prior to enrollment;
 - b) Was given ample time to arrive at an informed choice; and
 - c) Chose to enroll in Alternative Benefit Plan coverage subject to section 1937 requirements or defined as the state/territory's approved Medicaid state plan, which is not subject to section 1937 requirements.

Where will the information be documented? (Check all that apply)



Alternative Benefit Plan

	In the eligibility system.
	In the hard copy of the case record.
	Other
Wh	at documentation will be maintained in the eligibility file? (Check all that apply)
	Copy of correspondence sent to the individual.
	Signed documentation from the individual consenting to enrollment in the Alternative Benefit Plan.
	Other
✓	The state/territory assures that it will maintain data that tracks the total number of individuals who have voluntarily enrolled in either Alternative Benefit Plan coverage subject to section 1937 requirements or Alternative Benefit Plan coverage defined as the state/territory's approved Medicaid state plan, which is not subject to section 1937 requirements.
Ot	her information related to benefit package selection assurances for exempt participants (optional):

PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148. The time required to complete this information collection is estimated to average 5 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

V.20160722



valid OMB control number. The

this information collection is estimated

resources, gather the data needed,

Alternative Benefit Plan

OMB Control Number: 0938-1148 Attachment 3.1-C-OMB Expiration date: 10/31/2014 Alternative Benefit Plan Cost-Sharing ABP4 Any cost sharing described in Attachment 4.18-A applies to the Alternative Benefit Plan. Attachment 4.18-A may be revised to include cost sharing for ABP services that are not otherwise described in the state plan. Any such cost sharing must comply with Section 1916 of the Social Security Act. The Alternative Benefit Plan for individuals with income over 100% FPL includes cost-sharing other than that described in Yes Attachment 4.18-A. The state/territory has completed and attached to this submission Attachment 4.18-F to indicate the Alternative Benefit Plan's cost-sharing provisions that are different from those otherwise approved in the state plan. An attachment is submitted. Other Information Related to Cost Sharing Requirements (optional): Only individuals with household income above 20% of the federal poverty level (FPL) and who are awaiting assignment to a qualified health plan shall pay cost-sharing, subject to the limitations below and in compliance with CFR 42 §§ 447.50 - 447.57. There are six (6) levels of cost-sharing depending on the individual's federal poverty level (FPL). Total cost-sharing obligations are capped each quarter for each level as follows: 21%-40% FPL; 41%-60% FPL; 61%-80% FPL; 81%-100% FPL; 101%-120% FPL; and 121%-138% FPL. Cost-sharing may not exceed 5% of the lowest level of income within each FPL band, as updated each January 1. Individuals at or below 20% FPL, those who are deemed medically frail, those identified as American Indian or Alaska Native, individuals aged 19-20 years who receive EPSDT services, and pregnancy-related services are not subject to cost-sharing. The State will use cost sharing as described in the cost sharing section of the State Plan. PRA Disclosure Statement formation unless it displays a According to the Paperwork Reduc respond a col

the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

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FINANCIAL IMPACT STATEMENT

PLEASE ANSWER ALL QUESTIONS COMPLETELY

DE	DEPARTMENT Department of Human Services					
DIV	VISION	Division of M	edical Services			
PE	PERSON COMPLETING THIS STATEMENT Jason Callan					
TE:	LEPHONE 501	-320-6540	FAX	EMAIL: Jasor	n.Callan@dhs.	arkansas.gov
				please complete the follow ire and proposed rules.	ing Financial	Impact
	ORT TITLE O JLE)F THIS	ARHOME C	Cost Sharing; SPA 21-0010	, Section I 3-2	21
1.	Does this propo	osed, amended,	or repealed rule	e have a financial impact?	Yes 🔀	No 🗌
2.	2. Is the rule based on the best reasonably obtainable scientific, technical, economic, or other evidence and information available concerning the need for, consequences of, and alternatives to the rule? Yes No					No 🗌
3. In consideration of the alternatives to this rule, was this rule determined by the agency to be the least costly rule considered? Yes No [No 🗌	
	If an agency is proposing a more costly rule, please state the following:					
	(a) How the additional benefits of the more costly rule justify its additional cost;					
	(b) The reason for adoption of the more costly rule;					
	 (c) Whether the more costly rule is based on the interests of public health, safety, or welfare, and if so, please explain; and; (d) Whether the reason is within the scope of the agency's statutory authority; and if so, please explain. 				welfare, and if	
					So, please	
4.	4. If the purpose of this rule is to implement a federal rule or regulation, please state the following:(a) What is the cost to implement the federal rule or regulation?					
<u>Cu</u>	rrent Fiscal Ye	<u>ear</u>		Next Fiscal Year		
General Revenue \$ Federal Funds \$ Cash Funds Special Revenue Other (Identify)			General Revenue Federal Funds Cash Funds Special Revenue Other (Identify)	\$		
To	tal	\$		Total	\$	

Current Fiscal Year		Next Fiscal Year		
General Revenue Federal Funds Cash Funds Special Revenue Other (Identify)	\$(739,980) \$(6,659,820)	Cash Funds	\$(1,479,960) \$(13,319,640)	
Total	\$(7,399,800)	Total	\$(14,799,600)	
		to any private individual, entity by the entity(ies) subject to the p		
	•	Next Fiscal Year \$ 14,799,600 g cost sharing from the member when a debt to the QHPs.	In the past, unpaid cost	
this rule? Is this	the cost of the program or g	er to state, county, and municipal grant? Please explain how the g		
Current Fiscal Year \$	<u>.</u>	<u>Next Fiscal Year</u> \$	_	
or obligation of at private entity, priv	least one hundred thousand	tions #5 and #6 above, is there a d dollars (\$100,000) per year to nent, county government, munic	a private individual,	
time of filing the f	Yes No ☐ If YES, the agency is required by Ark. Code Ann. § 25-15-204(e)(4) to file written findings at the time of filing the financial impact statement. The written findings shall be filed simultaneously with the financial impact statement and shall include, without limitation, the following:			
(1) a statement of	ionowing.			
program. The ARHO Beneficiaries with	ME aid category covers individ <mark>i</mark>	Demonstration Waiver which will repuals ages 19-64 who earn up to 138% of the federal poverty level wire 2022.	of the poverty level.	
		who are medically frail, and ind e not subject to cost sharing.	lividuals identified as	

What is the additional cost of the state rule?

(b)

Beneficiaries with household incomes above 100% of the federal poverty level who are enrolled in a qualified health plan will be subject to a monthly premium.

The ARHOME program will become effective January 1, 2022.

(2) the problem the agency seeks to address with the proposed rule, including a statement of whether a rule is required by statute;

This is to implement a cost sharing requirement for beneficiaries as defined above.

- (3) a description of the factual evidence that:
 - (a) justifies the agency's need for the proposed rule; and
 - (b) describes how the benefits of the rule meet the relevant statutory objectives and justify the rule's costs:

Beneficiaries with household income above 20% of the federal poverty level will be responsible for cost sharing for listed services in calendar year 2022.

(3) a list of less costly alternatives to the proposed rule and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule;

None

(4) a list of alternatives to the proposed rule that were suggested as a result of public comment and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule;

None

(5) a statement of whether existing rules have created or contributed to the problem the agency seeks to address with the proposed rule and, if existing rules have created or contributed to the problem, an explanation of why amendment or repeal of the rule creating or contributing to the problem is not a sufficient response; and

The State of Arkansas submitted a new Section 1115 Demonstration Waiver which will replace the current ARWorks program. The ARHOME aid category covers individuals ages 19-64 who earn up to 138% of the poverty level. Beneficiaries with household income above 20% of the federal poverty level will be responsible for cost sharing for listed services in calendar year 2022.

- (7) an agency plan for review of the rule no less than every ten (10) years to determine whether, based upon the evidence, there remains a need for the rule including, without limitation, whether:
 - (a) the rule is achieving the statutory objectives;
 - (b) the benefits of the rule continue to justify its costs; and
 - (c) the rule can be amended or repealed to reduce costs while continuing to achieve the statutory objectives.

The Agency monitors State and Federal rules and policies for opportunities to reduce and control costs.

Statement of Necessity and Rule Summary Arkansas Health and Opportunity for Me Program (ARHOME)

Why is this change necessary? Please provide the circumstances that necessitate the change.

The State of Arkansas submitted a new Section 1115 Demonstration Waiver which will replace the current ARWorks program. The ARHOME aid category covers individuals ages 19-64 who earn up to 138% of the poverty level. Beneficiaries with household income above 20% of the federal poverty level will be responsible for cost sharing for listed services in calendar year 2022.

Beneficiaries at or below 20% FPL, individuals who are medically frail, and individuals identified as American Indian or Alaskan Native (AI/AN) are not subject to cost sharing.

Beneficiaries with household incomes above 100% of the federal poverty level who are enrolled in a qualified health plan will be subject to a monthly premium.

What is the change? Please provide a summary of the change.

State Plan, Sections ABP2a and ABP4

ABP2a

 Added language regarding individuals identified as American Indian or Alaskan Native (AI/AN)

ABP4

• Added language outlining cost-sharing parameters and exclusions

Provider Manual, Section I – General Added a new section (124.240)

124.240 -Arkansas Health and Opportunity for Me Program (ARHOME)

• Distinguishes the amount of copayment and cost sharing, if any, attributed to each beneficiary household based on federal poverty level percentages.

Section 133.100 - Inpatient Hospital Coinsurance Charge for Medicaid Beneficiaries With Medicare

• Added reference to section 124.240 (above) in this section (133.100)

Section 133.400 – Co-payment on Prescription Drugs

• Added reference to section 124.240 (above) in this section (133.400)

NOTICE OF RULE MAKING

The Director of the Division of Medical Services of the Department of Human Services announces for a public comment period of thirty (30) calendar days a notice of rulemaking for the following proposed rule under one or more of the following chapters, subchapters, or sections of the Arkansas Code: §20-76-201, 20-77-107, & 25-10-129.

Effective January 1, 2022:

The Director of the Division of Medical Services (DMS) amends the Medicaid State Plan and the Provider Manual to establish rules implementing a new Section 1115 Demonstration Waiver, the Arkansas Health and Opportunity for Me Program (ARHOME). DMS adds clarification concerning individuals identified as American Indian or Alaskan Native (AI/AN) and outlines cost-sharing parameters and limitations. DMS adds to the State Plan that individuals identified as AI/AN will not be required to enroll in a qualified health plan but may choose to opt in. AI/AN individuals that opt in are subject to federal poverty level eligibility determinations and coverage will begin 30 days prior to the date an application is submitted. AI/AN individuals who chose not to opt into a qualified health plan will receive an alternative benefit plan. DMS also adds that individuals with household income above 20% of the federal poverty limit and who are awaiting assignment to a qualified health plan shall pay cost sharing. DMS outlines six bands of cost sharing based on an individual's federal poverty level and that cost-sharing may not exceed 5% of the lowest level of income within each band. Also, individuals below 20% of the federal poverty level, those deemed medically frail, or those identified as American Indian or Alaskan Native, individuals aged 19-20 years who receive EPSDT services, and pregnancy-related services are not subject to cost sharing.

DMS updates the Provider Manual to reflect the ARHOME cost sharing. Beneficiaries with household income above 20% of the federal poverty level shall pay cost shares. The minimum copays for certain services are listed in the manual. A beneficiaries' total copayment obligations are capped each quarter for each of the six cost sharing bands. DMS lists the cap amounts per quarter for each band. Beneficiaries with household income over 100% of the federal poverty level, who are enrolled in a qualified health plan, are subject to a monthly premium. DMS lists the monthly premium amount in the manual.

The proposed rule is available for review at the Department of Human Services (DHS) Office of Rules Promulgation, 2nd floor Donaghey Plaza South Building, 7th and Main Streets, P. O. Box 1437, Slot S295, Little Rock, Arkansas 72203-1437. You may also access and download the proposed rule at https://humanservices.arkansas.gov/do-business-with-dhs/proposed-rules/. Public comments must be submitted in writing at the above address or at the following email address: ORP@dhs.arkansas.gov. All public comments must be received by DHS no later than November 12th, 2021. Please note that public comments submitted in response to this notice are considered public documents. A public comment, including the commenter's name and any personal information contained within the public comment, will be made publicly available and may be seen by various people.

A public hearing by remote access only through a Zoom webinar will be held on October 27, at 11:00 a.m. and public comments may be submitted at the hearing. Individuals can access this public hearing at https://us02web.zoom.us/j/84357627289. The webinar ID is 843 5762 7289 6203 9587. If you would like the electronic link, "one-tap" mobile information, listening only dial-in phone numbers, or international phone numbers, please contact ORP at ORP@dhs.arkansas.gov.

If you need this material in a different format, such as large print, contact the Office of Rules Promulgation at 501-396-6428.

The Arkansas Department of Human Services is in compliance with Titles VI and VII of the Civil Rights Act and is operated, managed, and delivers services without regard to religion, disability, political affiliation, veteran status, age, race, color, or national origin.

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Elizabeth Pilman, Director Division of Medical Services