

**Division of Medical Services** Program Development & Quality Assurance

P.O. Box 1437, Slot S295 · Little Rock, AR 72203-1437 501-320-6428 · Fax: 501-404-4619 TDD/TTY: 501-682-6789



TO:	Arkansas Medicaid H	ealth Care Provid	ers – All Providers
EFFECTIVE DATE:	November 1, 2017		
SUBJECT:	Provider Manual Update Transmittal SecIII-1-17		
REMOVE		INSERT	
Section	Effective Date	Section	Effective Date
311.100	10-13-03	311.100	11-1-17

# **Explanation of Updates**

Section 311.100 has been updated to add the requirement of Electronic Funds Transfer (Automatic Deposit) for Arkansas Medicaid payments to all Arkansas Medicaid providers.

The paper version of this update transmittal includes revised pages that may be filed in your provider manual. See Section I for instructions on updating the paper version of the manual. For electronic versions, these changes have already been incorporated.

If you have questions regarding this transmittal, please contact the Provider Assistance Center at 1-800-457-4454 (Toll-Free) within Arkansas or locally and Out-of-State at (501) 376-2211.

If you need this material in an alternative format, such as large print, please contact the Program Development and Quality Assurance Unit at (501) 320-6429.

Arkansas Medicaid provider manuals (including update transmittals), official notices, notices of rule making and remittance advice (RA) messages are available for downloading from the Arkansas Medicaid website: <u>www.medicaid.state.ar.us</u>.

Thank you for your participation in the Arkansas Medicaid Program.

Dawn Stehle Director

# 311.100 Electronic Funds Transfer (EFT)



Electronic Funds Transfer (EFT) allows providers to have their Medicaid payments automatically deposited instead of receiving a check. Effective 11/1/17, Arkansas Medicaid no longer mails paper checks for Medicaid payment. Providers are required to submit a completed Authorization for Electronic Funds Transfer (Automatic Deposit) form with their enrollment application. Provider Enrollment will deny applications that do not include a completed Authorization for Electronic Funds Transfer (Automatic Deposit) form. View or print the Authorization for Electronic Funds Transfer (Automatic Deposit) form. See Section I of the provider manual for an enrollment form and additional information regarding participation requirements.

11-1-17

# 311.100 Electronic Funds Transfer (EFT)

Electronic Funds Transfer (EFT) allows providers to have their Medicaid payments automatically deposited. Effective 11/1/17, Arkansas Medicaid no longer mails paper checks for Medicaid payment. Providers are required to submit a completed Authorization for Electronic Funds Transfer (Automatic Deposit) form with their enrollment application. Provider Enrollment will deny applications that do not include a completed Authorization for Electronic Funds Transfer (Automatic Deposit) form. <u>View or print the Authorization for Electronic Funds Transfer</u> (Automatic Deposit) form. See Section I of the provider manual for additional information regarding participation requirements.



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то:	Arkansas Medicaid H	ealth Care Provide	ers – All Providers
EFFECTIVE DATE:	November 1, 2017		
SUBJECT:	Provider Manual Update Transmittal SecI-2-17		
REMOVE		INSERT	
Section	Effective Date	Section	Effective Date
141.000	7-1-13	141.000	11-1-17

# **Explanation of Updates**

Section 141.000 has been updated to include the Authorization for Electronic Funds Transfer (Automatic Deposit) as a requirement for Arkansas Medicaid Provider Enrollment.

The paper version of this update transmittal includes revised pages that may be filed in your provider manual. See Section I for instructions on updating the paper version of the manual. For electronic versions, these changes have already been incorporated.

If you have questions regarding this transmittal, please contact the Provider Assistance Center at 1-800-457-4454 (Toll-Free) within Arkansas or locally and Out-of-State at (501) 376-2211.

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Dawn Stehle Director

## 140.000 PROVIDER PARTICIPATION

#### 141.000 Provider Enrollment

7-1-13<u>11-1-</u> <u>17</u>

Any provider of health care services <u>must</u> be enrolled in the Arkansas Medicaid Program before Medicaid will cover any services provided by the provider to Arkansas Medicaid beneficiaries. Enrollment as a Medicaid provider is contingent upon the provider satisfying all rules and requirements for provider participation as specified in the applicable provider manual, state and federal law. Persons and entities that are excluded or debarred under any state or federal law, regulation or rule are not eligible to enroll, or to remain enrolled, as Medicaid providers.

All providers must sign all applicable forms that require a signature and the Arkansas Medicaid Provider Contract. The signature must be an original signature or an approved electronic signature of the individual provider. The provider's authorized representative may sign the contract for a group practice, hospital, agency or other institution.

In addition to the information in Section 140.000, Section II of each program's provider manual may contain supplemental provider type specific participation requirements. The provider enrollment functions for the Arkansas Medicaid Program are performed by an independent contractor. The contractor is responsible for provider enrollment services for new providers and changes to current provider enrollment files. Potential providers must complete all appropriate portions of a provider enrollment Application Packet to execute the provider contract. They must also submit a copy of all certifications and licenses verifying compliance with enrollment criteria for the applicable provider type or discipline to be practiced and pay the application fee (if applicable). See Section 141.101 for Application Fees.

Potential providers may enroll on the Arkansas Medicaid website at <u>https://www.medicaid.state.ar.us</u>. Potential providers that are not required to pay application fees may also send the printed form to the Medicaid Provider Enrollment Unit. <u>View or print the</u> \_\_\_\_\_ Provider Enrollment contact information.

All subsequent state license and certification renewals must be forwarded to the Medicaid Provider Enrollment Unit within 30 days of issuance. If the renewal document(s) have not been received within this timeframe, the provider will have an additional and FINAL 30 days to comply. Failure to timely submit verification of license or certification renewals will result in cancellation of enrollment in the Arkansas Medicaid Program. <u>View or print the provider enrollment and contract package (Application Packet).</u>

In addition to the submission of the Application Packet, the following forms are required and must be submitted to complete the enrollment process:

- A. W-9 Tax form (DMS-652)
- B. Medicaid Provider Contract (DMS-652)
- C. PCP Agreement, if applicable (DMS-2608. See Section 171.000 for PCP requirements.)
- D. EPSDT Agreement, if applicable (DMS-831. See Section 201.000 of the EPSDT provider manual for the EPSDT Agreement.)
- E. Group Affiliation form, if applicable (DMS-652). This form is applicable for individual providers who choose to authorize a group to bill and receive reimbursement on their behalf.
- F. Authorization for Electronic Funds Transfer (Automatic Deposit)

Field Code Changed

Field Code Changed

Section I

	Sectio
	ach provider must notify the Medicaid Provider Enrollment Unit in writing immediately regarding y changes to its application or contract status, such as:
A.	Group Affiliation form, if applicable (DMS-652). This form is applicable for individual providers who choose to authorize a group to bill and receive reimbursement on their behalf.
В.	Change in Federal Employer Identification Number (FEIN) may require the completion of a new enrollment application
C.	Authorization for Electronic Funds Transfer (Automatic Deposit)Electronic Funds Transfer (EFT) Authorization for Automatic Deposit
D.	Change in practice or specialty
E.	Retirement or death of provider
F.	Name Change Form
G.	Change of Ownership Form (DMS-0688) ( <u>View or print form DMS-0688 – Provider</u> Change of Ownership Information Form.)
H.	Address/ <u>Email</u> Change Form (DMS-673) ( <u>View or print form DMS-673 – Address/Email</u> Change Form.) NOTE: An active email address is required.
I.	Change in Ownership Control (5% or more) or Conviction of Crime ( <u>View or print form</u> DMS-675 – Ownership and Conviction Disclosure.)
J.	Disclosure of Significant Business Transactions ( <u>View or print form DMS-689 –</u> Disclosure of Significant Business Transactions.)
W	hen the provider has successfully met all requirements, the Medicaid Provider Enrollment Unit

When the provider has successfully met all requirements, the Medicaid Provider Enrollment Unit will assign a unique Medicaid number to the provider. The assigned provider number is linked to the provider's tax identification number (either a Social Security Number or a Federal Employer Identification Number) and to the provider's National Provider Identifier (NPI) unless the provider is an atypical provider not required to have an NPI.

# 140.000 PROVIDER PARTICIPATION

## 141.000 Provider Enrollment

Any provider of health care services <u>must</u> be enrolled in the Arkansas Medicaid Program before Medicaid will cover any services provided by the provider to Arkansas Medicaid beneficiaries. Enrollment as a Medicaid provider is contingent upon the provider satisfying all rules and requirements for provider participation as specified in the applicable provider manual, state and federal law. Persons and entities that are excluded or debarred under any state or federal law, regulation or rule are not eligible to enroll, or to remain enrolled, as Medicaid providers.

All providers must sign all applicable forms that require a signature and the Arkansas Medicaid Provider Contract. The signature must be an original signature or an approved electronic signature of the individual provider. The provider's authorized representative may sign the contract for a group practice, hospital, agency or other institution.

In addition to the information in Section 140.000, Section II of each program's provider manual may contain supplemental provider type specific participation requirements. The provider enrollment functions for the Arkansas Medicaid Program are performed by an independent contractor. The contractor is responsible for provider enrollment services for new providers and changes to current provider enrollment files. Potential providers must complete all appropriate portions of a provider enrollment Application Packet to execute the provider contract. They must also submit a copy of all certifications and licenses verifying compliance with enrollment criteria for the applicable provider type or discipline to be practiced and pay the application fee (if applicable). See Section 141.101 for Application Fees.

Potential providers may enroll on the Arkansas Medicaid website at <u>https://www.medicaid.state.ar.us</u>. Potential providers that are not required to pay application fees may also send the printed form to the Medicaid Provider Enrollment Unit. <u>View or print the</u> <u>Provider Enrollment contact information.</u>

All subsequent state license and certification renewals must be forwarded to the Medicaid Provider Enrollment Unit within 30 days of issuance. If the renewal document(s) have not been received within this timeframe, the provider will have an additional and FINAL 30 days to comply. Failure to timely submit verification of license or certification renewals will result in cancellation of enrollment in the Arkansas Medicaid Program. <u>View or print the provider enrollment and</u> <u>contract package (Application Packet).</u>

In addition to the submission of the Application Packet, the following forms are required and must be submitted to complete the enrollment process:

- A. W-9 Tax form (DMS-652)
- B. Medicaid Provider Contract (DMS-652)
- C. PCP Agreement, if applicable (DMS-2608. See Section 171.000 for PCP requirements.)
- D. EPSDT Agreement, if applicable (DMS-831. See Section 201.000 of the EPSDT provider manual for the EPSDT Agreement.)
- E. Group Affiliation form, if applicable (DMS-652). This form is applicable for individual providers who choose to authorize a group to bill and receive reimbursement on their behalf.

F. Authorization for Electronic Funds Transfer (Automatic Deposit)

Each provider must notify the Medicaid Provider Enrollment Unit in writing immediately regarding any changes to its application or contract status, such as:

#### 11-1-17

- A. Group Affiliation form, if applicable (DMS-652). This form is applicable for individual providers who choose to authorize a group to bill and receive reimbursement on their behalf.
- B. Change in Federal Employer Identification Number (FEIN) may require the completion of a new enrollment application
- C. Authorization for Electronic Funds Transfer (Automatic Deposit)
- D. Change in practice or specialty
- E. Retirement or death of provider
- F. Name Change Form
- G. Change of Ownership Form (DMS-0688) (<u>View or print form DMS-0688 Provider</u> Change of Ownership Information Form.)
- H. Address/Email Change Form (DMS-673) (<u>View or print form DMS-673 Address/Email</u> Change Form.) NOTE: An active email address is required.
- I. Change in Ownership Control (5% or more) or Conviction of Crime (View or print form DMS-675 – Ownership and Conviction Disclosure.)
- J. Disclosure of Significant Business Transactions (View or print form DMS-689 Disclosure of Significant Business Transactions.)

When the provider has successfully met all requirements, the Medicaid Provider Enrollment Unit will assign a unique Medicaid number to the provider. The assigned provider number is linked to the provider's tax identification number (either a Social Security Number or a Federal Employer Identification Number) and to the provider's National Provider Identifier (NPI) unless the provider is an atypical provider not required to have an NPI.



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то:	Arkansas Medicaid Health Care Providers – All Providers		
EFFECTIVE DATE:	November 1, 2017		
SUBJECT:	Provider Manual Upd	ate Transmittal SecV-3-	-17
REMOVE		<b>INSERT</b>	
Section	Effective Date	Section	Effective Date
500.000	—	500.000	
DMS-673	4-07	DMS-673	11-1-17
HP-MS-005	12-11	HP-MS-005	11-1-17
Auto Deposit	10-15-08	Auto Deposit	11-1-17

# **Explanation of Updates**

Section 500.000 has been updated to change the names of Form DMS-673 and Form Auto Deposit.

Form DMS-673 has been updated to include the word "email" in the name of this form and to make submitting an email address a requirement.

Form HP-MS-005 has been updated to make submitting an email address a requirement for media selection.

Form Auto Deposit has been updated to include Electronic Funds Transfer (Automatic Deposit) requirements in the letter preceding the form and to change the name of the form.

This transmittal and the enclosed forms are for informational purposes only. **Please do not** complete the enclosed forms.

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Thank you for your participation in the Arkansas Medicaid Program.

Dawn Stehle Director

#### **Claim Forms**

#### **Red-ink Claim Forms**

The following is a list of the red-ink claim forms required by Arkansas Medicaid. The forms below cannot be printed from this manual for use. Information about where to get the forms and links to samples of the forms is available below. To view a sample form, click the form name.

Claim Type	Where To Get Them	
Professional – CMS-1500	Business Form Supplier	
Institutional – CMS-1450*	Business Form Supplier	
Visual Care – DMS-26-V	1-800-457-4454	
Inpatient Crossover – HP-MC-001	1-800-457-4454	
Long Term Care Crossover – HP-MC-002	1-800-457-4454	
Outpatient Crossover – HP-MC-003	1-800-457-4454	
Professional Crossover – HP-MC-004 1-800-457-4454		

\* For dates of service after 11/30/07 – ALL HOSPICE PROVIDERS USE ONLY FORM CMS-1450 (formerly UB-04) for billing.

#### **Claim Forms**

The following is a list of the non-red-ink claim forms required by Arkansas Medicaid. Information about where to get a supply of the forms and links to samples of the forms is available below. To view a sample form, click the form name.

Claim Type	Where To Get Them
Alternatives Attendant Care Provider Claim Form – AAS-9559	Client Employer
Dental – ADA-J430	Business Form Supplier

#### **Arkansas Medicaid Forms**

The forms below can be printed from this manual for use.

#### In order by form name:

Form Name	Form Link
Acknowledgement of Hysterectomy Information	DMS-2606
Address <mark>/Email</mark> Change Form	DMS-673
Adjustment Request Form – Medicaid XIX	<u>HP-AR-004</u>
Adjustment Request Form – Medicaid XIX – Pharmacy Program	DMS-802

Form Name	Form Link
Adverse Effects Form	DMS-2704
AFMC Prescription & Prior Authorization Request for Medical Equipment Excluding Wheelchairs & Wheelchair Components	DMS-679A
Amplification/Assistive Technology Recommendation Form	DMS-686
Application for WebRA Hardship Waiver	DMS-7736
Approval/Denial Codes for Inpatient Psychiatric Services	DMS-2687
Arkansas Early Intervention Infant & Toddler Program Intake/Referral/Application for Services	DDS/FS#0001.a
Arkansas Medicaid Patient-Centered Medical Home Program Practice Participation Agreement	<u>DMS-844</u>
Arkansas Medicaid Patient-Centered Medical Home Program Practice Update/Change Request Form	<u>DMS-801</u>
Arkansas Medicaid Patient-Centered Medical Home Program Pooling Request Form	<u>DMS-845</u>
Arkansas Medicaid Patient-Centered Medical Home Program Practice Withdrawal Form	DMS-846
ARKids First Behavioral Health Services Provider Qualification Form	DMS-612
Authorization for Electronic Funds Transfer (Automatic Deposit)	autodeposit
Authorization for Payment for Services Provided	<u>MAP-8</u>
Certification of Need – Medicaid Inpatient Psychiatric Services for Under Age 21	DMS-2633
Certification of Schools to Provide Comprehensive EPSDT Services	CSPC-EPSDT
Certification Statement for Abortion	DMS-2698
Change of Ownership Information	DMS-0688
Child Health Management Services Enrollment Orders	DMS-201
Child Health Management Services Discharge Notification Form	DMS-202
CHMS Benefit Extension for Diagnosis/Evaluation Procedures	DMS-699A
CHMS Request for Prior Authorization	DMS-102
Claim Correction Request	DMS-2647
Consent for Release of Information	DMS-619
Contact Lens Prior Authorization Request Form	DMS-0101
Contract to Participate in the Arkansas Medical Assistance Program	DMS-653
DDTCS Transportation Log	DMS-638
DDTCS Transportation Survey	DMS-632
Dental Treatment Additional Information	DMS-32-A
Disclosure of Significant Business Transactions	DMS-689
Disproportionate Share Questionnaire	DMS-628

Form Name	Form Link
Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Prescription/Referral For Medically Necessary Services/Items Not Specifically Included in the Medicaid State Plan	<u>DMS-693</u>
Early Childhood Special Education Referral Form	ECSE-R
EPSDT Provider Agreement	DMS-831
Explanation of Check Refund	HP-CR-002
Gait Analysis Full Body	DMS-647
Home Health Certification and Plan of Care	<u>CMS-485</u>
Hospital/Physician/Certified Nurse-Midwife Referral for Newborn Infant Medicaid Coverage	DCO-645
Inpatient Psychiatric Medicaid Agency Review Team Transmittal Sheet	DMS-2685
Individual Renewal Form for School-Based Audiologists	DMS-7782
Lower-Limb Prosthetic Evaluation	DMS-650
Lower-Limb Prosthetic Prescription	DMS-651
Media Selection/E-mail Address Change Form	HP-MS-005
Medicaid Claim Inquiry Form	HP-CI-003
Medicaid Form Request	HP-MFR-001
Medical Equipment Request for Prior Authorization & Prescription	DMS-679
Medical Transportation and Personal Assistant Verification	DMS-616
Mental Health Services Provider Qualification Form for LCSW, LMFT and LPC	DMS-633
Notice Of Noncompliance	DMS-635
NPI Reporting Form	DMS-683
Occupational, Physical and Speech Therapy for Medicaid Eligible Beneficiaries Under Age 21 Prescription/Referral	<u>DMS-640</u>
Ownership and Conviction Disclosure	DMS-675
Personal Care Assessment and Service Plan	DMS-618 English DMS-618 Spanish
Practitioner Identification Number Request Form	DMS-7708
Prescription & Prior Authorization Request For Nutrition Therapy & Supplies	DMS-2615
Primary Care Physician Managed Care Program Referral Form	DMS-2610
Primary Care Physician Participation Agreement	DMS-2608
Primary Care Physician Selection and Change Form	DMS-2609
Procedure Code/NDC Detail Attachment Form	DMS-664
Provider Application	DMS-652
Provider Communication Form	AAS-9502

Form Name	Form Link
Provider Data Sharing Agreement – Medicare Parts C & D	DMS-652-A
Provider Enrollment Application and Contract Package	Application Packet
Quarterly Monitoring Form	AAS-9506
Referral for Audiology Services – School-Based Setting	DMS-7783
Referral for Certification of Need Medicaid Inpatient Psychiatric Services for Under Age 21	DMS-2634
Referral for Medical Assistance	DMS-630
Request for Appeal	<u>DMS-840</u>
Request for Extension of Benefits	<u>DMS-699</u>
Request for Extension of Benefits for Clinical, Outpatient, Laboratory and X-Ray Services	<u>DMS-671</u>
Request for Extension of Benefits for Medical Supplies for Medicaid Beneficiaries Under Age 21	<u>DMS-602</u>
Request for Molecular Pathology Laboratory Services	DMS-841
Request for Orthodontic Treatment	DMS-32-0
Request for Prior Approval for the Special Pharmacy Therapeutic Agents and Treatments	<u>DMS-6</u>
Request for Private Duty Nursing Services Prior Authorization and Prescription – Initial Request or Recertification	DMS-2692
Request for Targeted Case Management Prior Authorization for Beneficiaries Under Age 21	<u>DMS-601</u>
Research Request Form	HP-0288
Service Log – Personal Care Delivery and Aides Notes	DMS-873
Sterilization Consent Form	DMS-615 English DMS-615 Spanish
Sterilization Consent Form – Information for Men	PUB-020
Sterilization Consent Form – Information for Women	PUB-019
Targeted Case Management Contact Monitoring Form	DMS-690
Upper-Limb Prosthetic Evaluation	DMS-648
Upper-Limb Prosthetic Prescription	DMS-649
Vendor Performance Report	Vendorperformreport
Verification of Medical Services	<u>DMS-2618</u>

In order by form number:

AAS-9502	DMS-2633	DMS-618	DMS-673	DMS-846
AAS-9506	DMS-2634	<u>Spanish</u>	<b>DMS-679</b>	DMS-873
<u>AAS-9559</u>	<b>DMS-2647</b>	<u>DMS-619</u>	<b>DMS-679A</b>	ECSE-R
Address	DMS-2685	<u>DMS-628</u>	<b>DMS-683</b>	<u>HP-0288</u>
<b>Change</b>	DMS-2687	<b>DMS-630</b>	DMS-686	HP-AR-004
Autodeposit	DMS-2692	DMS-632	DMS-689	HP-CI-003
<u>CMS-485</u>	DMS-2698	<b>DMS-633</b>	DMS-690	HP-CR-002
CSPC-EPSDT	DMS-2704	DMS-635	DMS-693	HP-MFR-001
DCO-645	DMS-32-A	<b>DMS-638</b>	DMS-699	HP-MS-005
DDS/FS#0001.a		<b>DMS-640</b>		
DMS-0101	<u>DMS-32-0</u>	DMS-647	<u>DMS-699A</u> DMS-7708	MAP-8
DMS-0688	DMS-6	DMS-648	DMS-7736	<u>Performance</u> Report
DMS-102	<u>DMS-601</u>	DMS-649	DMS-7782	Provider
	DMS-602			Enrollment
<u>DMS-201</u>	DMS-612	<u>DMS-650</u>	<u>DMS-7783</u>	<b>Application</b>
<u>DMS-202</u>	<b>DMS-615</b>	<u>DMS-651</u>	<u>DMS-801</u>	and Contract
DMS-2606	<b>English</b>	DMS-652	DMS-802	Package
DMS-2608	DMS-615	DMS-652-A	<b>DMS-831</b>	<u>PUB-019</u>
DMS-2609	<u>Spanish</u>	<b>DMS-653</b>	<u>DMS-840</u>	<u>PUB-020</u>
DMS-2610	<u>DMS-616</u>	<b>DMS-664</b>	<b>DMS-841</b>	
DMS-2615	DMS-618	<b>DMS-671</b>	DMS-844	
DMS-2618	<u>English</u>	<b>DMS-675</b>	DMS-845	

#### **Arkansas Medicaid Contacts and Links**

Click the link to view the information.

	American	<b>Hospital</b>	<b>Association</b>
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**Americans with Disabilities Act Coordinator** 

Arkansas Department of Education, Health and Nursing Services Specialist

Arkansas Department of Education, Special Education

Arkansas Department of Finance Administration, Sales and Tax Use Unit

Arkansas Department of Human Services, Division of Aging and Adult Services

Arkansas Department of Human Services, Appeals and Hearings Section

Arkansas Department of Human Services, Division of Behavioral Health Services

Arkansas Department of Human Services, Division of Child Care and Early Childhood Education, Child Care Licensing Unit

Arkansas Department of Hu	nan Services	, Division of	<b>Children</b>	and Family	Services,
Contracts Management Uni					

Arkansas Department of Human Services, Children's Services

Arkansas Department of Human Services, Division of County Operations, Customer Assistance Section

Arkansas Department of Human Services, Division of Medical Services

Arkansas DHS, Division of Medical Services Director

Arkansas DHS, Division of Medical Services, Benefit Extension Requests, UR Section

Arkansas DHS, Division of Medical Services, Dental Care Unit

Arkansas DHS, Division of Medical Services, DXC Technology Provider Enrollment Unit

Arkansas DHS, Division of Medical Services, Financial Activities Unit

Arkansas DHS, Division of Medical Services, Hearing Aid Consultant

Arkansas DHS, Division of Medical Services, Medical Assistance Unit

Arkansas DHS, Division of Medical Services, Medical Director for Clinical Affairs

Arkansas DHS, Division of Medical Services, Pharmacy Unit

Arkansas DHS, Division of Medical Services, Program Communications Unit

Arkansas DHS, Division of Medical Services, Provider Reimbursement Unit

Arkansas DHS, Division of Medical Services, Third-Party Liability Unit

Arkansas DHS, Division of Medical Services, UR/Home Health Extensions

Arkansas DHS, Division of Medical Services, Utilization Review Section

Arkansas DHS, Division of Medical Services, Visual Care Coordinator

Arkansas Department of Health

Arkansas Department of Health, Health Facility Services

Arkansas Department of Human Services, Accounts Receivable

Arkansas Foundation for Medical Care

Arkansas Foundation for Medical Care, Retrospective Review for Therapy and Prior Authorization for Personal Care for Under Age 21

Arkansas Foundation for Medical Care, Provider Relations Representative

Arkansas Hospital Association

Arkansas Office of Medicaid Inspector General (OMIG)

ARKids First-B

ARKids First-B ID Card Example

Beacon Health Options (Formerly ValueOptions)

Central Child Health Services Office (EPSDT)

ConnectCare Helpline

County Codes

**Dental Contractor** 

- **DXC Technology Claims Department**
- DXC Technology EDI Support Center (formerly AEVCS Help Desk)
- DXC Technology Inquiry Unit
- DXC Technology Manual Order
- DXC Technology Provider Assistance Center (PAC)
- DXC Technology Supplied Forms
- Example of Beneficiary Notification of Denied ARKids First-B Claim
- Example of Beneficiary Notification of Denied Medicaid Claim
- First Connections Infant & Toddler Program, Developmental Disabilities Services
- First Connections Infant & Toddler Program, Developmental Disabilities Services, Appeals
- Flow Chart of Intake and Prior Authorization Process For Intervention/Treatment
- **Health Care Declarations**
- Immunizations Registry Help Desk
- Magellan Pharmacy Call Center
- Medicaid ID Card Example
- Medicaid Managed Care Services (MMCS)
- **Medicaid Reimbursement Unit Communications Hotline**
- Medicaid Tooth Numbering System
- **National Supplier Clearinghouse**
- Partners Provider Certification
- Primary Care Physician (PCP) Enrollment Voice Response System
- **Provider Qualifications, Division of Behavioral Health Services**
- Select Optical
- Standard Register
- Table of Desirable Weights
- U.S. Government Printing Office
- Vendor Performance Report

#### **Claim Forms**

#### **Red-ink Claim Forms**

The following is a list of the red-ink claim forms required by Arkansas Medicaid. The forms below cannot be printed from this manual for use. Information about where to get the forms and links to samples of the forms is available below. To view a sample form, click the form name.

Where To Get Them		
Business Form Supplier		
iness Form Supplier		
0-457-4454		
0-457-4454		
0-457-4454		
0-457-4454		
0-457-4454		
)		

\* For dates of service after 11/30/07 – ALL HOSPICE PROVIDERS USE ONLY FORM CMS-1450 (formerly UB-04) for billing.

#### **Claim Forms**

The following is a list of the non-red-ink claim forms required by Arkansas Medicaid. Information about where to get a supply of the forms and links to samples of the forms is available below. To view a sample form, click the form name.

Claim Type	Where To Get Them
Alternatives Attendant Care Provider Claim Form – AAS-9559	Client Employer
Dental – ADA-J430	Business Form Supplier

#### **Arkansas Medicaid Forms**

The forms below can be printed from this manual for use.

#### In order by form name:

Form Name	Form Link
Acknowledgement of Hysterectomy Information	DMS-2606
Address <mark>/Email</mark> Change Form	DMS-673
Adjustment Request Form – Medicaid XIX	<u>HP-AR-004</u>
Adjustment Request Form – Medicaid XIX – Pharmacy Program	DMS-802

Form Name	Form Link
Adverse Effects Form	DMS-2704
AFMC Prescription & Prior Authorization Request for Medical Equipment Excluding Wheelchairs & Wheelchair Components	DMS-679A
Amplification/Assistive Technology Recommendation Form	<u>DMS-686</u>
Application for WebRA Hardship Waiver	DMS-7736
Approval/Denial Codes for Inpatient Psychiatric Services	DMS-2687
Arkansas Early Intervention Infant & Toddler Program Intake/Referral/Application for Services	DDS/FS#0001.a
Arkansas Medicaid Patient-Centered Medical Home Program Practice Participation Agreement	<u>DMS-844</u>
Arkansas Medicaid Patient-Centered Medical Home Program Practice Update/Change Request Form	<u>DMS-801</u>
Arkansas Medicaid Patient-Centered Medical Home Program Pooling Request Form	<u>DMS-845</u>
Arkansas Medicaid Patient-Centered Medical Home Program Practice Withdrawal Form	DMS-846
ARKids First Behavioral Health Services Provider Qualification Form	DMS-612
Authorization for Electronic Funds Transfer (Automatic Deposit)	<u>autodeposit</u>
Authorization for Payment for Services Provided	<u>MAP-8</u>
Certification of Need – Medicaid Inpatient Psychiatric Services for Under Age 21	DMS-2633
Certification of Schools to Provide Comprehensive EPSDT Services	CSPC-EPSDT
Certification Statement for Abortion	DMS-2698
Change of Ownership Information	DMS-0688
Child Health Management Services Enrollment Orders	<u>DMS-201</u>
Child Health Management Services Discharge Notification Form	DMS-202
CHMS Benefit Extension for Diagnosis/Evaluation Procedures	<u>DMS-699A</u>
CHMS Request for Prior Authorization	DMS-102
Claim Correction Request	DMS-2647
Consent for Release of Information	DMS-619
Contact Lens Prior Authorization Request Form	DMS-0101
Contract to Participate in the Arkansas Medical Assistance Program	<u>DMS-653</u>
DDTCS Transportation Log	DMS-638
DDTCS Transportation Survey	DMS-632
Dental Treatment Additional Information	DMS-32-A
Disclosure of Significant Business Transactions	<u>DMS-689</u>
Disproportionate Share Questionnaire	DMS-628

Early and Periodic Screening, Diagnosis and Treatment (EPSDT)   DMS-693     Prescription/Referral For Medically Necessary Services/Items Not   Specifically Included in the Medicaid State Plan     Early Childhood Special Education Referral Form   ECSE-R     EPSDT Provider Agreement   DMS-631     Explanation of Check Refund   HP-CR-002     Gait Analysis Full Body   DMS-647     Home Health Certification and Plan of Care   CMS-485     Hospital/Physician/Certified Nurse-Midwife Referral for Newborn Infant   DCO-645     Inpatient Psychiatric Medicaid Agency Review Team Transmittal Sheet   DMS-2685     Individual Renewal Form for School-Based Audiologists   DMS-651     Lower-Limb Prosthetic Prescription   DMS-651     Medicaid Claim Inquiry Form   HP-MFR-001     Medicaid Form Request   HP-MFR-001
EPSDT Provider AgreementDMS-831Explanation of Check RefundHP-CR-002Gait Analysis Full BodyDMS-647Home Health Certification and Plan of CareCMS-485Hospital/Physician/Certified Nurse-Midwife Referral for Newborn Infant Medicaid CoverageDCO-645Inpatient Psychiatric Medicaid Agency Review Team Transmittal SheetDMS-2685Individual Renewal Form for School-Based AudiologistsDMS-7782Lower-Limb Prosthetic EvaluationDMS-650Lower-Limb Prosthetic PrescriptionDMS-651Media Selection/Email Address Change FormHP-MS-005Medicaid Claim Inquiry FormHP-CI-003Medicaid Form RequestHP-MFR-001
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Media Selection/Email Address Change Form HP-MS-005   Medicaid Claim Inquiry Form HP-CI-003   Medicaid Form Request HP-MFR-001
Medicaid Claim Inquiry Form HP-CI-003   Medicaid Form Request HP-MFR-001
Medicaid Form Request HP-MFR-001
Medical Equipment Request for Prior Authorization & Prescription DMS-679
Medical Transportation and Personal Assistant Verification DMS-616
Mental Health Services Provider Qualification Form for LCSW, LMFT <u>DMS-633</u> and LPC
Notice Of Noncompliance DMS-635
NPI Reporting Form DMS-683
Occupational, Physical and Speech Therapy for Medicaid Eligible DMS-640 Beneficiaries Under Age 21 Prescription/Referral
Ownership and Conviction Disclosure     DMS-675
Personal Care Assessment and Service Plan   DMS-618 English     DMS-618 Spanish
Practitioner Identification Number Request Form DMS-7708
Prescription & Prior Authorization Request For Nutrition Therapy & DMS-2615 Supplies
Primary Care Physician Managed Care Program Referral Form DMS-2610
Primary Care Physician Participation Agreement DMS-2608
Primary Care Physician Selection and Change Form DMS-2609
Procedure Code/NDC Detail Attachment Form DMS-664
Provider Application DMS-652
Provider Communication Form <u>AAS-9502</u>

Form Name	Form Link
Provider Data Sharing Agreement – Medicare Parts C & D	DMS-652-A
Provider Enrollment Application and Contract Package	Application Packet
Quarterly Monitoring Form	<u>AAS-9506</u>
Referral for Audiology Services – School-Based Setting	DMS-7783
Referral for Certification of Need Medicaid Inpatient Psychiatric Services for Under Age 21	DMS-2634
Referral for Medical Assistance	DMS-630
Request for Appeal	DMS-840
Request for Extension of Benefits	DMS-699
Request for Extension of Benefits for Clinical, Outpatient, Laboratory and X-Ray Services	DMS-671
Request for Extension of Benefits for Medical Supplies for Medicaid Beneficiaries Under Age 21	<u>DMS-602</u>
Request for Molecular Pathology Laboratory Services	DMS-841
Request for Orthodontic Treatment	DMS-32-0
Request for Prior Approval for the Special Pharmacy Therapeutic Agents and Treatments	DMS-6
Request for Private Duty Nursing Services Prior Authorization and Prescription – Initial Request or Recertification	DMS-2692
Request for Targeted Case Management Prior Authorization for Beneficiaries Under Age 21	<u>DMS-601</u>
Research Request Form	<u>HP-0288</u>
Service Log – Personal Care Delivery and Aides Notes	DMS-873
Sterilization Consent Form	DMS-615 English DMS-615 Spanish
Sterilization Consent Form – Information for Men	PUB-020
Sterilization Consent Form – Information for Women	<u>PUB-019</u>
Targeted Case Management Contact Monitoring Form	DMS-690
Upper-Limb Prosthetic Evaluation	DMS-648
Upper-Limb Prosthetic Prescription	<b>DMS-649</b>
Vendor Performance Report	Vendorperformreport
Verification of Medical Services	DMS-2618

In order by form number:

AAS-9502	DMS-2633	DMS-618	<u>DMS-673</u>	<u>DMS-846</u>
AAS-9506	DMS-2634	<u>Spanish</u>	DMS-679	DMS-873
AAS-9559	DMS-2647	<u>DMS-619</u>	DMS-679A	ECSE-R
Address	DMS-2685	<u>DMS-628</u>	DMS-683	<u>HP-0288</u>
<u>Change</u>	DMS-2687	<u>DMS-630</u>	<b>DMS-686</b>	HP-AR-004
Autodeposit	DMS-2692	DMS-632	DMS-689	HP-CI-003
<u>CMS-485</u>	DMS-2698	DMS-633	DMS-690	HP-CR-002
CSPC-EPSDT	DMS-2704	DMS-635	DMS-693	HP-MFR-001
DCO-645	DMS-32-A	DMS-638	DMS-699	HP-MS-005
DDS/FS#0001.a		DMS-640		
DMS-0101	<u>DMS-32-0</u>	<b>DMS-647</b>	<u>DMS-699A</u> DMS-7708	MAP-8
DMS-0688	DMS-6	DMS-648	DMS-7736	Performance Report
DMS-102	<u>DMS-601</u>	DMS-649	DMS-7782	Provider
	<u>DMS-602</u>			Enrollment
DMS-201	DMS-612	<u>DMS-650</u>	DMS-7783	Application
<u>DMS-202</u>	DMS-615	<u>DMS-651</u>	<u>DMS-801</u>	and Contract
DMS-2606	<b>English</b>	<u>DMS-652</u>	DMS-802	Package
DMS-2608	DMS-615	DMS-652-A	DMS-831	<u>PUB-019</u>
DMS-2609	<u>Spanish</u>	DMS-653	DMS-840	<u>PUB-020</u>
DMS-2610	<u>DMS-616</u>	DMS-664	DMS-841	
DMS-2615	DMS-618	DMS-671	DMS-844	
DMS-2618	<u>English</u>	DMS-675	DMS-845	

# **Arkansas Medicaid Contacts and Links**

Click the link to view the information.

American	<b>Hospita</b>	I Associa	tion

**Americans with Disabilities Act Coordinator** 

Arkansas Department of Education, Health and Nursing Services Specialist

Arkansas Department of Education, Special Education

Arkansas Department of Finance Administration, Sales and Tax Use Unit

Arkansas Department of Human Services, Division of Aging and Adult Services

Arkansas Department of Human Services, Appeals and Hearings Section

Arkansas Department of Human Services, Division of Behavioral Health Services

Arkansas Department of Human Services, Division of Child Care and Early Childhood Education, Child Care Licensing Unit

Arkansas Department of Human	Services,	<b>Division</b> o	of Children	and Family	Services,
Contracts Management Unit					

Arkansas Department of Human Services, Children's Services

Arkansas Department of Human Services, Division of County Operations, Customer Assistance Section

Arkansas Department of Human Services, Division of Medical Services

Arkansas DHS, Division of Medical Services Director

Arkansas DHS, Division of Medical Services, Benefit Extension Requests, UR Section

Arkansas DHS, Division of Medical Services, Dental Care Unit

Arkansas DHS, Division of Medical Services, DXC Technology Provider Enrollment Unit

Arkansas DHS, Division of Medical Services, Financial Activities Unit

Arkansas DHS, Division of Medical Services, Hearing Aid Consultant

Arkansas DHS, Division of Medical Services, Medical Assistance Unit

Arkansas DHS, Division of Medical Services, Medical Director for Clinical Affairs

Arkansas DHS, Division of Medical Services, Pharmacy Unit

Arkansas DHS, Division of Medical Services, Program Communications Unit

Arkansas DHS, Division of Medical Services, Provider Reimbursement Unit

Arkansas DHS, Division of Medical Services, Third-Party Liability Unit

Arkansas DHS, Division of Medical Services, UR/Home Health Extensions

Arkansas DHS, Division of Medical Services, Utilization Review Section

Arkansas DHS, Division of Medical Services, Visual Care Coordinator

Arkansas Department of Health

Arkansas Department of Health, Health Facility Services

Arkansas Department of Human Services, Accounts Receivable

Arkansas Foundation for Medical Care

Arkansas Foundation for Medical Care, Retrospective Review for Therapy and Prior Authorization for Personal Care for Under Age 21

Arkansas Foundation for Medical Care, Provider Relations Representative

Arkansas Hospital Association

Arkansas Office of Medicaid Inspector General (OMIG)

ARKids First-B

ARKids First-B ID Card Example

Beacon Health Options (Formerly ValueOptions)

Central Child Health Services Office (EPSDT)

ConnectCare Helpline

County Codes

**Dental Contractor** 

**DXC Technology Claims Department** 

DXC Technology EDI Support Center (formerly AEVCS Help Desk)

**DXC Technology Inquiry Unit** 

DXC Technology Manual Order

DXC Technology Provider Assistance Center (PAC)

DXC Technology Supplied Forms

Example of Beneficiary Notification of Denied ARKids First-B Claim

Example of Beneficiary Notification of Denied Medicaid Claim

First Connections Infant & Toddler Program, Developmental Disabilities Services

First Connections Infant & Toddler Program, Developmental Disabilities Services, Appeals

Flow Chart of Intake and Prior Authorization Process For Intervention/Treatment

**Health Care Declarations** 

Immunizations Registry Help Desk

Magellan Pharmacy Call Center

Medicaid ID Card Example

Medicaid Managed Care Services (MMCS)

Medicaid Reimbursement Unit Communications Hotline

Medicaid Tooth Numbering System

National Supplier Clearinghouse

Partners Provider Certification

Primary Care Physician (PCP) Enrollment Voice Response System

Provider Qualifications, Division of Behavioral Health Services

Select Optical

Standard Register

Table of Desirable Weights

U.S. Government Printing Office

Vendor Performance Report