



Arkansas Department of Health and Human Services



Division of Medical Services

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TO: Arkansas Medicaid Health Care Providers

DATE: July 1, 2007

SUBJECT: Section V Provider Manual Update Transmittal

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Explanation of Updates

Section V has been updated

- to add the new version of the CMS-1500 (08/05)
- to add the new version of the CMS-1450 (UBO4L)
- to add the new version of the ADA Dental Claim Form ADAJ510
- to add to the type of service field on the Request for Benefits Form DMS-699 to include modifiers and to add additional claim form instructions
- to remove the reference to type of service on EPSDT Claim Form DMS-694.
- to remove the reference to type of service on Arkansas Foundation for Medical Care, Inc. Prescription and Prior Authorization Request for Medical Equipment Excluding Wheelchairs & Wheelchair Components AFMC-103 and change the title of that field to allow space for an additional modifier.
- to add additional instructions and clarifications on the Request for Extension of Benefits For Clinical, Outpatient , Laboratory and X-Ray Services DMS-671.

If you need this material in an alternative format, such as large print, please contact our Americans with Disabilities Act Coordinator at (501) 682-6789 (TDD only).

If you have questions regarding this transmittal, please contact the EDS Provider Assistance Center at 1-800-457-4454 (Toll-Free) within Arkansas or locally and Out-of-State at (501) 376-2211.

Arkansas Medicaid provider manuals (including update transmittals), official notices and remittance advice (RA) messages are available for downloading from the Arkansas Medicaid website:
www.medicaid.state.ar.us.

Thank you for your participation in the Arkansas Medicaid Program.

Roy Jeffus, Director

Claim Forms

Red-ink Claim Forms

The following is a listing of the red-ink claim forms required by Arkansas Medicaid. The forms below cannot be printed from this manual for use. Information on where to get the forms and links to samples of the forms are available below. To view a sample of the form click the form name.

Claim Type	Where To Get Them
Professional – CMS-1500	Business Form Supplier
Institutional – CMS-1450	Business Form Supplier
EPSDT – DMS-694**	EDS - 1-800-457-4454
Visual Care – DMS-26-V	EDS - 1-800-457-4454
Inpatient Crossover – EDS-MC-001	EDS - 1-800-457-4454
Long Term Care Crossover – EDS-MC-002	EDS - 1-800-457-4454
Outpatient Crossover – EDS-MC-003	EDS - 1-800-457-4454
Professional Crossover – EDS-MC-004	EDS - 1-800-457-4454

** A printable **PROVIDER INTEROFFICE DOCUMENTATION ONLY** version of this form is available below under Arkansas Medicaid Forms.

Claim Forms

The following is a listing of the non-red-ink claim forms required by Arkansas Medicaid. Information on where to get a supply of the forms and links to samples of the forms are available below. To view a sample of the form click the form name.

Claim Type	Where To Get Them
Alternatives Attendant Care Provider Claim Form - AAS-9559	Client Employer
Dental – ADA-J510	Business Form Supplier
Hospice/INH Claim Form – DHS-754	EDS – 1-800-457-4454

Arkansas Medicaid Forms

The forms below can be printed from this manual for use.

In order by form name:

Form Name	Form Number
Acknowledgement of Hysterectomy Information	DMS-2606
Address Change Form	DMS-673
Adjustment Request Form - Medicaid XIX	EDS-AR-004
AFMC Personal Care Assessment and Service Plan for Medicaid Beneficiaries Under Age 21	AFMC-201

Form Name	Form Number
AFMC Prescription & Prior Authorization Request for Medical Equipment Excluding Wheelchairs & Wheelchair Components	AFMC-103
AFMC Request For Bilaminare Skin Substitutes	AFMC-RBSS
Amplification/Assistive Technology Recommendation Form	DMS-686
Approval/Denial Codes for Inpatient Psychiatric Services	DMS-2687
Arkansas Early Intervention Infant & Toddler Program Intake/Referral/Application for Services	DDS/FS#0001.a
ARKids First Mental Health Services Provider Qualification Form	DMS-612
Assisted Living Waiver Plan of Care	AAS-9565
Authorization for Automatic Deposit	autodeposit
Authorization for Payment for Services Provided	MAP-8
Certification of Need - Medicaid Inpatient Psychiatric Services for Under Age 21	DMS-2633
Certification of Schools to Provide Comprehensive EPSDT Services	CSPC-EPSDT
Certification Statement for Abortion	DMS-2698
CHMS Benefit Extension for Diagnosis/Evaluation Procedures	AFMC-102
CHMS Request for Prior Authorization	AFMC-101
Claim Correction Request	DMS-2647
Consent for Release of Information	DMS-619
Contract to Participate in the Arkansas Medical Assistance Program	DMS-653
DDTCS Transportation Log	DMS-638
DDTCS Transportation Survey	DMS-632
Dental Treatment Additional Information	DMS-32-A
Disproportionate Share Questionnaire	DMS-628
Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Prescription/Referral For Medically Necessary Services/Items Not Specifically Included in the Medicaid State Plan	DMS-693
Early Childhood Special Education Referral Form	ECSE-R
EPSDT Claim Form — You may print this version for use in charts and electronic billing documentation; however, if you submit a paper claim for billing, you must use the red-ink version (see Red-ink Claim Forms above.)	EPSDT-DMS-694
EPSDT Provider Agreement	DMS-831
Evaluation Form Lower-Limb	DMS-646
Explanation of Check Refund	EDS-CR-002
Gait Analysis Full Body	DMS-647
Home Health Certification and Plan of Care	CMS-485
Hospital/Physician/Certified Nurse Midwife Referral for Newborn Infant Medicaid Coverage	DCO-645

Form Name	Form Number
Individual Renewal Form for DDTCS Therapists & School Based Therapists	DMS-0663
Inpatient Psychiatric Medicaid Agency Review Team Transmittal Sheet	DMS-2685
Lower-Limb Prosthetic Prescription	DMS-651
Media Selection/E-Mail Address Change Form	None
Medicaid Claim Inquiry Form	EDS-CI-003
Medicaid Form Request	EDS-MFR-001
Medical Assistance Dental Disposition	DMS-2635
Medical Equipment Request for Prior Authorization & Prescription	DMS-679
Medical Transportation and Personal Assistant Verification	DMS-616
Mental Health Services Provider Qualification Form for LCSW, LMFT and LPC	DMS-633
Notice Of Noncompliance	DMS-635
NPI Reporting Form	DMS-683
Occupational, Physical and Speech Therapy for Medicaid Eligible Beneficiaries Under Age 21 Prescription/Referral	DMS-640
Personal Care Assessment and Service Plan	DMS-618
Prescription & Prior Authorization Request For Nutrition Therapy & Supplies	DMS-2615
Prescription Drug Prior Authorization and Extension of Benefits Request Form	DMS-2694
Primary Care Physician Managed Care Program Referral Form	DMS-2610
Primary Care Physician Participation Agreement	DMS-2608
Primary Care Physician Selection and Change Form	DMS-2609
Prosthetic-Orthotic Lower-Limb Amputee Evaluation	DMS-650
Prosthetic-Orthotic Upper-Limb Amputee Evaluation	DMS-648
Provider Application	DMS-652
Provider Communication Form	AAS-9502
Provider Enrollment Application and Contract Package	AppMaterial
Referral for Certification of Need Medicaid Inpatient Psychiatric Services for Under Age 21	DMS-2634
Referral for Medical Assistance	DMS-630
Request for Extension of Benefits	DMS-699
Request for Extension of Benefits for Clinical, Outpatient, Laboratory and X-Ray Services	DMS-671
Request for Extension of Benefits for Medical Supplies for Medicaid Beneficiaries Under Age 21	DMS-602
Request For Orthodontic Treatment	DMS-32-0

Form Name	Form Number
Request for Private Duty Nursing Services Prior Authorization and Prescription - Initial Request or Recertification	DMS-2692
Request for Targeted Case Management Prior Authorization for Beneficiaries Under Age 21	DMS-601
Sterilization Consent Form	DMS-615 English DMS-615 Spanish
Sterilization Consent Form - Information for Men	PUB-020
Sterilization Consent Form - Information for Women	PUB-019
Upper-Limb Prosthetic Prescription	DMS-649
Vendor Performance Report	None
Verification of Medical Services	DMS-2618

In order by form number:

AAS-9502	DMS-2685	DMS-650
AAS-9565	DMS-2687	DMS-651
Address Change	DMS-2692	DMS-652
AFMC-101	DMS-2694	DMS-653
AFMC-102	DMS-2698	DMS-671
AFMC-103	DMS-32-A	DMS-673
AFMC-201	DMS-32-O	DMS-679
AFMC-RBSS	DMS-601	DMS-683
Authorization for Automatic Deposit	DMS-602	DMS-686
CMS-485	DMS-612	DMS-693
CSPC-EPSTDT	DMS-615	DMS-694 chart version
DCO-645	DMS-616	DMS-694 sample
DDS/FS#0001.a	DMS-618	DMS-699
DMS-0663	DMS-619	DMS-831
DMS-2606	DMS-628	ECSE-R
DMS-2608	DMS-630	EDS-AR-004
DMS-2609	DMS-632	EDS-CI-003
DMS-2610	DMS-633	EDS-CR-002
DMS-2615	DMS-635	EDS-MFR-001
DMS-2618	DMS-638	MAP-8
DMS-2633	DMS-640	Performance Report
DMS-2634	DMS-646	Provider Enrollment Application and Contract Package
DMS-2635	DMS-647	
DMS-2647	DMS-648	PUB-019
	DMS-649	PUB-020

Arkansas Medicaid Contacts and Links

Click the link to view the information.

[American Hospital Association](#)

[Americans with Disabilities Act Coordinator](#)

[APS Healthcare Midwest \(APS\)](#)

[Arkansas Department of Education, Health and Nursing Services Specialist](#)

[Arkansas Department of Education, Special Education](#)

[Arkansas DHHS Division of Human Services - Aging and Adult Services](#)

[Arkansas DHHS Division of Human Services – Appeals and Hearings Section](#)

[Arkansas DHHS Division of Human Services, Child Care and Early Childhood Education, Child Care Licensing Unit](#)

[Arkansas DHHS Division of Human Services, Children and Family Services, Contracts Management Unit](#)

[Arkansas DHHS Division of Human Services, Children's Services](#)

[Arkansas DHHS Division of Human Services, County Operations - Customer Assistance Section](#)

[Arkansas DHHS Division of Human Services, Medical Services](#)

[Arkansas DHHS Division of Human Services, Medical Services Dental Care Unit](#)

[Arkansas DHHS Division of Human Services, Medical Services Director](#)

[Arkansas DHHS Division of Human Services, Medical Services Financial Activities Unit](#)

[Arkansas DHHS Division of Human Services, Medical Services Hearing Aid Consultant](#)

[Arkansas DHHS Division of Human Services, Medical Services Medical Assistance Unit](#)

[Arkansas DHHS Division of Human Services, Medical Services Pharmacy Unit- Utilization Review Section](#)

[Arkansas DHHS Division of Human Services, Medical Services Program Communications Unit](#)

[Arkansas DHHS Division of Human Services, Medical Services Third-Party Liability Unit](#)

[Arkansas DHHS Division of Human Services, Medical Services UR Benefit Extension Requests Section](#)

[Arkansas DHHS Division of Human Services, Medical Services UR/Home Health Extensions](#)

[Arkansas DHHS Division of Human Services, Medical Services Utilization Review Section](#)

[Arkansas DHHS Division of Human Services, Medical Services Visual Care Coordinator](#)

[Arkansas DHHS Division of Human Services, Medical Services, Provider Reimbursement Unit](#)

[Arkansas DHHS, Division of Health](#)

[Arkansas DHHS, Division of Health, Health Facility Services](#)
[Arkansas DHHS, Division of Human Services, Accounts Receivable](#)
[Arkansas Foundation For Medical Care](#)
[Arkansas Hospital Association Contact Information](#)
[Arkansas Medicaid Provider Enrollment Unit](#)
[ARKids First-B ID Card Example](#)
[ARKids First-B Telephone Number](#)
[Central Child Health Services Office](#)
[ConnectCare Helpline](#)
[County Codes](#)
[CPT Ordering Information](#)
[EDS Claims Department](#)
[EDS EDI Support Center \(formerly AEVCS Help Desk\)](#)
[EDS Inquiry Unit](#)
[EDS Manual Order Address](#)
[EDS Pharmacy Help Desk](#)
[EDS Provider Assistance Center \(PAC\)](#)
[EDS Supplied Forms](#)
[Example of Beneficiary Notification of Denied ARKids First-B Claim](#)
[Example of Beneficiary Notification of Denied Medicaid Claim](#)
[First Connections Infant & Toddler Program Developmental Disabilities Services](#)
[First Health](#)
[Flow Chart of Intake and Prior Authorization Process For Intervention/Treatment](#)
[Health Care Declarations](#)
[ICD-9-CM Ordering Information](#)
[Immunizations Registry Help Desk – DHHS Division of Health](#)
[Medicaid ID Card Example](#)
[Medicaid Reimbursement Unit Communications Hotline](#)
[Medicaid Tooth Numbering System](#)
[National Supplier Clearinghouse](#)
[Primary Care Physician \(PCP\) Enrollment Voice Response System](#)
[Provider Qualifications Division of Mental Health Services](#)
[Select Optical](#)
[Standard Register](#)
[Table of Desirable Weights](#)
[U.S. Government Printing Office](#)
[Vendor Performance Report](#)

Request for Extension of Benefits

Provider
Address
Address

City _____ State _____ Zip Code _____

Patient's Name _____

Address _____

City _____ State _____ Zip Code _____

Medicaid ID Number _____ Birthdate _____ Sex _____

Diagnoses _____

Benefit Extensions Requested

Procedure Code	Type of Service Code or Modifiers After 07/01/07	Service From Date	Service To Date	Units

Attach a summary and medical records as needed to justify medical necessity.

Provider ID Number/Taxonomy Code _____

Provider's Signature _____ Date _____

Request Disposition

(To be completed by reviewer)

Approved _____ Denied _____ Control Number _____

Procedure Code	Type of Service Code	Service From Date	Service To Date	Units

Instructions for Completion of Request for Extension of Benefits – DMS-699 (Rev.4/07)

**ALL REQUIRED FIELDS OF FORM DMS-699 MUST BE CORRECTLY COMPLETED BY ENTERING
THE FOLLOWING INFORMATION**

Enter Provider Name, Address, City, State, Zip Code – **REQUIRED**

Enter Patient's Full Name – **REQUIRED**

Enter Patient's Address, City, State, Zip Code – If Available

Enter Patient's Arkansas Medicaid ID Number, Birth Date, and Sex – **REQUIRED**

Enter Diagnoses -Primary to Request First- Then Additional if Applicable – **REQUIRED**

Enter Correct Medicaid Procedure Code for Items Requested for Extension – **REQUIRED**

Enter Correct "Type of Service Code" or **All Applicable Modifiers (After 07/01/07)** – **REQUIRED**

Enter From Date of Service – **REQUIRED**

Enter To Date of Service – **REQUIRED**

Enter Correct Number of Units Being Requested – **REQUIRED**

Enter Provider ID Number – **REQUIRED**

Enter Provider Taxonomy Code - if Applicable

Complete with an Original Signature by Provider or Provider's Authorized Representative -**REQUIRED**

ATTACH A SUMMARY AND MEDICAL RECORDS AS NEEDED TO JUSTIFY MEDICAL
NECESSITY – **REQUIRED**

Instructions for Completion of the EPSDT Claim Form – DMS-694

EDS offers providers several options for electronic billing. Therefore, claims submitted on paper are paid once a month. The only claims exempt from this process are those which require attachments or manual pricing.

To bill for a Child Health Services (EPSDT) screening service, use the claim form DMS-694. The numbered items correspond to numbered fields on the claim form. The DMS-694 is used as a combined referral, screening results document and a billing form. Each screening should be billed separately, providing the appropriate information for each of the screening components. The following numbered items correspond to numbered fields on the claim form.

Medical services such as immunizations and laboratory procedures may also be billed on the DMS-694 when provided in conjunction with a Child Health Services (EPSDT) screening, as well as other treatment services provided.

The following instructions must be read and carefully adhered to, so that EDS can efficiently process claims. Accuracy, completeness and clarity are important. Claims cannot be processed if applicable information is not supplied or is illegible. Claims should be typed whenever possible.

Completed claim forms should be forwarded to the EDS Claims Department. [View or print the EDS Claims Department contact information.](#)

NOTE: A provider rendering services without verifying eligibility for each date of service does so at the risk of not being reimbursed for the services.

Field Name and Number	Instructions for Completion
1. Patient's Last Name	Enter the patient's last name.
2. Patient's First Name	Enter patient's first name.
3. Patient's Middle Initial	Enter patient's middle initial.
4. Patient's Sex	Check "M" for male or "F" for female.
5. Patient's Medicaid ID No.	Enter the entire 10-digit patient Medicaid identification number.
6. Casehead's Name	Enter the casehead name for TEA children only. Patient's name has been requested in Blocks 1, 2 and 3.
7. County of Residence	Enter the patient's county of residence.
8. Date of Birth	Enter the patient's date of birth in month and year format as it appears on the Medicaid identification card.
9. Street Address	Enter the patient's street address.
10. City	Enter the patient's city of residence.
11. If a Patient is a Referral Enter Name of Referring Physician Provider Identification Number/Taxonomy Code	If the patient is a referral, enter the name of the referring physician and his or her provider identification number and taxonomy code.
12. Medical Record Number	This is an optional entry that the provider may use for accounting purposes. Enter the patient's account number, if applicable. Up to 16 numeric or alpha characters will be accepted. This number will appear on the Remittance Advice (RA) and is a method of identifying payment of the claim.

Field Name and Number	Instructions for Completion
13. Provider Phone Number Pay To: Provider Name and Address Pay To: Provider Number	Enter the provider's complete name, address, provider identification number, and taxonomy code. If a clinic billing is involved, use the clinic provider identification number. Telephone number is requested but not required.
14. Other Health Insurance Coverage (Enter Name of Plan and Policy Number)	If applicable, enter the name of the insurance plan and the policy number of any health insurance coverage carried by the patient other than Medicaid. The patient's Medicaid identification card should indicate "Yes" if other coverage is carried by the beneficiary.
15. Was Condition Related to: A. Patient's Employment B. An Accident	Check "Yes" if the patient's condition was employment related. If the condition was not employment related, check "No." Check "Yes" if the patient's condition was related to an accident. Check "No" if the condition was not accident related.
16. Primary Diagnosis or Nature of Injury Diagnosis Code	Enter the description of the primary reason for treatment of the patient. Enter the ICD-9-CM Code that identifies the primary diagnosis.
18. Type of Screen Periodic Interperiodic	Not required for Medicaid. Completed by Human Services, if applicable.
SECTION II	
20. Examination Report A. Basic Screening Item A, Numbers 1 through 6 Item A, Number 7 Item B Item C	To be completed by screening provider at time of screen. Check "Normal" or "Abnormal" for each component. Check "Counseled," "Treated" or "Referred" as applicable. Give results of the lab tests performed at the time of screen. Immunization status appropriate for age and health history. If immunization cannot be performed, note the reason along with the return appointment in "Comments" section. Enter any other services rendered.
21. Comments	Briefly explain any problems identified and describe treatment or referral. If referred, indicate the name of the provider to whom the referral was made.
22. A. Date of Service B. Place of Service	Enter the "from" and "to" dates of service for each service provided in MM/DD/YY format. A single date of service need not be entered twice on the same line. Enter the appropriate place of service code. See Section 242.200 for codes.

Field Name and Number	Instructions for Completion
C. Fully Describe Procedures, Medical Services or Supplies Furnished For Each Date Given (<i>Explain Unusual Services or Circumstances</i>) Procedure Code (Identify)	Enter the appropriate HCPCS, CPT and state assigned procedure code and describe any services or circumstances, e.g., what age periodicity screen has been provided and describe procedures performed (including screen, lab test, immunizations, etc.).
D. Diagnosis Code	Enter the ICD-9-CM code, which corresponds with the procedures performed.
E. Charges	Enter the charges for the rendered services. These charges should be the provider's current usual and customary fee to private clients.
F. Days or Units	Enter days or units of service rendered.
G. Performing Provider Number	If the billing provider noted in Block 13 is a clinic or group, enter the attending provider's provider identification number and taxonomy code.
23. Total Charges	Enter the total of Column 22E. This block should contain a sum of charges for all services indicated on the claim form.
24. Covered by Insurance	Enter the total amount of funds received from other sources. The source of payment should be indicated in Block 14. If payment was received from the patient, indicate in Block 14, but DO NOT include the amount in Block 24.
25. Balance Due	Enter the net charge. This amount is obtained by subtracting the amount received from other sources from the total charge.
26. Provider's Signature	The provider or designated authorized individual must sign the claim certifying that the services were personally rendered by the provider or under the provider's direction. "Provider's signature" is defined as the provider's actual signature, a rubber stamp of the provider's signature, a typewritten signature or the signature of an individual authorized by the provider rendering the service. The name of a clinic or group is not acceptable.
27. Billing Date	Enter date signed.