ARKANSAS REGISTER



Transmittal Sheet

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Depar	rtment Alcohol and D	rug Abuse Prevention
Conta	ct Person <u>Garland Fergn</u>	son
Statuto	ory Authority for Promulgatin	ng Rules <u>a.c.a. 20–64–901 et. seq.</u>
Inter	nded Effective Date	Date
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10	0 Days After Filing	Final Date for Public Comment <u>5/15/2000</u>
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	CERTIFICATION	N OF AUTHORIZED OFFICER
· · ·	l Hereby Certify Th	with Act 434 of 1967 As Amended ARCHARGE STEP ARCHARGE STE
		/ Date

DEPA	RTMENT	Arkansas Department of Hea	<u>lth</u>	
DIVIS	SION	Bureau of Alcohol and Drug	Abuse Preventie	on
PERS	ON COMPLET	ING THIS STATEMENT	Virginia Harpe	er
TELE	PHONE NO	501-280-4502	_FAX NO	501-280-4532
		FINANCIAL IMPAC		
		84 of 1995, please complete t aire and proposed rules.	he following Fir	nancial Impact Statement and
		HIS RULE <u>Bureau of Alc</u> <u>Freatment Program Standar</u>		Abuse Prevention –
1.	Does this prop	oosed, amended, or repealed ru Nox	ıle or regulation	have a financial impact?
2.	•	that the development of a finatited, please explain.	ncial impact stat	tement is so speculative as to
3.		of this rule or regulation is to nental cost for implementing th		leral rule or regulation, please
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		None	None	
5.	What is the tot	al estimated cost by fiscal year	to the agency t	to implement this regulation?
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		None `	None	





ARKANSAS DEPARTMENT OF HEALTH

BUREAU OF ALCOHOL AND DRUG ABUSE PREVENTION

METHADONE/LAAM TREATMENT PROGRAM STANDARDS

Revised 7/1/2000

AK. REGISTER DIV
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SHARON FIGEST
SECRETARY OF STATE
STATE OF ARKANSAS

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ARKANSAS DEPARTMENT OF HEALTH BUREAU OF ALCOHOL AND DRUG ABUSE PREVENTION AMENDING ADMINISTRATIVE REGULATION

NUMBER AND TITLE:

Methadone/LAAM Treatment Program

Standards

PROPOSED EFFECTIVE DATE:

July 1, 2000

STATUTORY AUTHORITY:

Public Law 102 -321,

Arkansas Code §20-64-602 et seq, Arkansas Code §20-64-901 et seg.

NECESSITY AND FUNCTION:

Licensure standards for

Methadone/LAAM Treatment Programs.

REVISIONS TO PAGES ARE MARKED WITH A VERTICAL LINE IN THE LEFT

MARGIN. CHANGES TO PAGES:

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Ray L. Stephens, Associate Bureau Director Alcohol and Drug Abuse Prevention

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METHADONE/LAAM TREATMENT PROGRAM STANDARDS

I. INTRODUCTION

The Bureau of Alcohol and Drug Abuse Prevention (ADAP) has developed standards for the administration of Methadone/LAAM Treatment Programs in Arkansas.

The goal of methadone/LAAM treatment is total rehabilitation of the patient. While eventual withdrawal from the use of drugs, including methadone/LAAM, may be an appropriate treatment goal, some patients may remain on methadone/LAAM maintenance for relatively long periods of time. Periodic consideration of withdrawing from methadone/LAAM maintenance is appropriate only if it is in the individual patient's interest. Such considerations are between the patient and the treatment facility.

The program shall be progressive in nature, addressing the patient's individual need with methadone/LAAM as only one component of comprehensive treatment services.

II. REGULATORY AUTHORITY

The authority for these rules is A.C.A. 20-64-602, 20-64-704, and 20-64-903.

Persons, partnerships, associations or corporations applying for approval as a treatment program providing methadone/LAAM services shall meet the requirements of these standards. In addition, the Bureau of Alcohol and Drug Abuse Prevention shall license Arkansas programs providing methadone/LAAM services in accordance with A.C.A. 20-64-901, et seq.

The treatment program providing methadone/LAAM services, hereinafter referred to as "Program", shall comply with applicable federal, state and local laws and regulations including those under the jurisdiction of the Food and Drug Administration, the Drug Enforcement Administration and the State Authority, as well as laws and regulations governing equal employment opportunity and non-discrimination of patients.

The ADAP shall refuse licensure to any new applicant that cannot provide a valid needs assessment using epidemiological evidence, and which the ADAP agrees, proves the need for Methadone/LAAM services in the geographic area in which it intends to operate. Furthermore, the ADAP shall refuse or revoke the licensure of any program that cannot provide adequate financial support to initiate and/or continue operation. Also, the ADAP shall refuse or revoke the licensure of any program involved in any legal procedures or investigations related to the violation of any local, state or federal alcohol or drug law or code.

Applications for Methadone/LAAM licensure will not be accepted for any program that intends to operate within one hundred (100) miles of any (including out of state) existing Methadone program. This includes Satellite or branch sites of existing Methadone/LAAM programs.

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III. DEFINITIONS:

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The following definitions apply to Programs:

A. Licensure

Licensure is the process by which the Bureau of Alcohol and Drug Abuse Prevention determines if a person, partnership, association or corporation may operate an alcohol and drug abuse treatment program.

B. Licensure Standards for Alcohol and Other Drug Abuse Treatment Programs

Licensure Standards for Alcohol and Drug Abuse Treatment Programs are the standards developed by the Bureau of Alcohol and Drug Abuse Prevention which accredited treatment programs shall meet.

C. Administrative Detoxification

Administrative Detoxification is the gradual, medically controlled withdrawal of methadone/LAAM from a patient for violation or infraction of a Program policy.

D. Applicant Screening

Applicant Screening is the act of determining eligibility for treatment.

E. Alcohol and Drug Management Information System (ADMIS)

Alcohol and Drug Management Information System (ADMIS) is the management information system for the collection and reporting of patient related data prescribed by the State Authority.

F. Counselor

A Counselor is one of the following:

- (1) A Certified Alcohol and Drug Counselor recognized by the Arkansas Substance Abuse Certification Board;
- (2) A Social Worker licensed by the State of Arkansas, and who by virtue of education, training or experience, provides treatment, which includes advise, opinion, or instruction to an individual or in a group setting to allow opportunity for a person to explore his or her problems related directly or indirectly to alcohol and or other drug abuse or dependence;
- (3) An individual who has at least a Bachelor's Degree in a behavioral science, and who by virtue of education, training or experience, provides treatment, which includes advise, opinion, or instruction to an individual or in a group setting to allow opportunity for a person to explore his or her problems related directly or indirectly to alcohol and or other drug abuse or dependence.

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G. Definitive Laboratory Results

Definitive Laboratory Results are confirmatory tests done by a National Institute of Drug Abuse (NIDA) certified laboratory.

H. Detoxification Treatment

Detoxification Treatment means the dispensing of a narcotic drug in decreasing doses to an individual to alleviate adverse physiological or psychological effects incident to withdrawal from the continuous or sustained use of a narcotic drug and as a method of brining the individual to a narcotic drug-free state within such period.

I. Family

Family means individuals who claim relationship to others either by heredity or by law.

J. Medical Director

A Medical Director is a physician licensed to practice medicine in the State of Arkansas who assumes responsibility for the administration of medical services performed by the Program, including ensuring that the Program is in compliance with federal, state and local laws and regulations regarding the medical treatment of narcotic addiction with a narcotic drug.

K. Methadone/LAAM Maintenance

Methadone/LAAM Maintenance means the dispensing of methadone for more than 180 days in the treatment of an individual for dependence on heroin or other morphine-like drugs.

L. Narcotic Dependent

A Narcotic Dependent is an individual who physiologically needs heroin or a morphine-like drug to prevent the onset of signs of withdrawal.

M. Presumptive Laboratory Results

Presumptive Laboratory Results are screening test results that have not been confirmed by a National Institute of Drug Abuse (NIDA) certified laboratory.

N. Program

A Program is an entity that:

- (1) Administers or dispenses an approved narcotic drug to a narcotic addict for maintenance or detoxification treatment; and
- (2) Provides a comprehensive range of medical and rehabilitative services; and
- (3) Is approved by the State Authority and the Food and Drug Administration; and
- (4) Is registered with the Drug Enforcement Administration to use a

narcotic drug for the treatment of narcotic addiction; and

(5) Is open at least six (6) days a week.

O. Program Sponsor

A Program Sponsor is a person (or representative of an organization) who is responsible for the operation of a Program and who assumes responsibility for its employees, including practitioners, agents or other persons providing services at the Program (including its medication units) and is knowledgeable of substance abuse treatment issues.

P. Services

Services are program components rendered to patients which shall include, but are not limited to:

- (1) Medical evaluations; and
- (2) Counseling; and
- (3) Rehabilitative and other social programs (e.g., vocational and educational guidance, employment placement) which shall help the patient become a productive member of society.

Q. Significant Other

A Significant Other is an individual who has an intimate relationship with another, but who is not related by heredity or law.

R. State Authority

State Authority means the Director, or designee, of the Arkansas Department of Health - Bureau of Alcohol and Drug Abuse Prevention, or its successor.

S. Take-Home Medication

Take-Home Medications refers to those doses of methadone consumed by the patient under conditions of no direct observation by a medical provider.

IV. LICENSURE

The Bureau of Alcohol and Drug Abuse Prevention shall license persons, partnerships, associations or corporations establishing, conducting, managing, or operating an alcohol and drug abuse treatment program.

V. CONFIDENTIALITY OF ALCOHOL AND DRUG ABUSE PATIENT INFORMATION

The program shall comply with state and federal regulations governing confidentiality of alcohol and drug abuse patient records and other patient identifying information. Existing federal regulation (42 CFR, Part 2) provides for safeguarding files or other patient identifying information from access by unauthorized individuals, and requires that records be maintained in

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a secure manner. The ADAP may review records for the purpose of monitoring execution of the standards. The Program shall make records available to the ADAP upon request. In addition, access by the Food and Drug Administration and the Drug Enforcement Administration is also allowed for determination of compliance with FDA or DEA regulations.

VI. APPLICANT SCREENING

Applicant Screening shall be extensive and thorough and shall form the basis for effective, long-term treatment planning. It shall include a staff assessment as to appropriateness of treatment, that admission is voluntary, and that the patient understand the risks, benefits, and options. Prescription methadone/LAAM is a highly addictive substance and entry into a Program is a critical decision for both the patient and the Program. Before admitting an applicant to methadone/LAAM treatment, the Program shall satisfy itself that the applicant fully understands the reasons for and ramifications of administrative detoxification and that the applicant voluntarily enters the Program with that knowledge.

VII. ADMISSION CRITERIA

- A. The Program shall verify the applicant's name, address, date of birth and other critical identifying data.
- B. The Program shall document a one (1) year history of addiction and current physiological dependence. A one (1) year history of addiction means a period of continuous or episodic addiction for the one (1) year period immediately prior to application for admission to the Program.

 Documentation may consist of the applicant's past treatment history, presence of clinical signs of addiction, such as old and fresh needle marks, constricted or dilated pupils, or an eroded or perforated nasal septum.
- C. For applicants who are under the age of eighteen (18) the Program shall document two (2) unsuccessful attempts at drug-free treatment prior to being considered for admission to a Program. Note: Admit no person under the age of sixteen (16) to a Program without the prior approval of the State Authority. No individual under age eighteen (18) is to receive LAAM.
- D. The Program shall give admission priority to pregnant women (see X).
- E. At the time of admission, each patient shall be informed of his or her rights in a language that he/she understands, including, as appropriate, American Sign Language, and shall receive a written copy of these rights, which shall include:
 - (1) The right to be fully informed, as evidenced by a patient's written acknowledgment, at the time of admission and during treatment, of the rights and responsibilities set forth herein

- and of all the rules and regulations governing patient conduct and responsibilities;
- (2) The right to the receipt of adequate and humane services, regardless of sources of financial support;
- (3) The right to the receipt of services within the least restrictive environment possible;
- (4) The right to an individual treatment plan.
- (5) The right to participate in the planning of his/her treatment plan and to treatment based on same;
- (6) The right to periodic staff review of the patient's treatment plan.
- (7) The right to an adequate number of competent, qualified and experienced professional clinical staff to implement and supervise the treatment plan;
- (8) The right to be informed of treatment alternatives or alternative modalities;
- (9) The right to be informed about potential adverse reactions to medication, including those reactions which might result from interactions with other prescribed or over-the-counter pharmacological agents, other medical procedures, and food;
- (10) The right to give written consent whenever special equipment, such as two-way mirrors or cameras, are to be used. However, "Clients that refuse to provide such consent may be denied admission into the Program".
- (11) The right to be encouraged and assisted throughout treatment to understand and exercise his/her rights as a patient and a citizen, including:
 - (a) The right to report any cases of suspected abuse, neglect exploitation of patients being served in the program, in accordance with applicable State law and abuse reporting procedures;
 - (b) The right to a grievance and appeal process, including appeal to the State Authority; and
 - (c) The right to recommend changes in policies and services.

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- (12) The right to be informed regarding the financial aspects of treatment, including the consequences of nonpayment of required fees;
- (13) The right to be informed of the extent to and limits of confidentiality, including the use of identifying information for central registry and/or program evaluation purposes.
- (14) The right to receive a copy of a consent for a release of confidential information after the form is signed by the patient; and
- (15) The right to give informed consent prior to being involved in research projects.

The Medical Director may refuse treatment with a narcotic drug to a particular patient if, in the reasonable clinical judgment of the Medical Director, the patient would not benefit from such treatment. Prior to such a decision, appropriate staff may be consulted, as determined by the Medical Director.

VIII. READMISSION CRITERIA

Readmission to a Program depends on whether a patient who is seeking readmission previously withdrew from methadone/LAAM on a voluntary basis or as a result of an administrative decision due to the patient's violation of Program policies.

- A. A patient, treated and later voluntarily detoxified from methadone/LAAM maintenance treatment, may be readmitted to the Program without evidence to support findings of current physiologic dependence, up to two (2) years after discharge, if the Program attended is able to document prior methadone/LAAM maintenance treatment of six (6) months or more, and the admitting physician, in his or her reasonable clinical judgment, finds readmission to methadone/LAAM maintenance treatment medically justified.
- B. Patients seeking readmission to a Program after an administrative detoxification shall at a minimum wait thirty (30) days prior to applying for readmission. If a Program administratively detoxifies a patient twice in a year then the patient shall wait twelve (12) months to reapply for readmission.

IX. EXCEPTIONS TO MINIMUM ADMISSION REQUIREMENTS:

A. An applicant who has been residing in a correctional institution for one (1) month or longer may enroll in a Program within fourteen (14) days before

release or discharge or within six (6) months after release from such an institution without evidence of current physiologic dependence on narcotics provided that prior to his or her institutionalization the patient would have met the one (1) year admission criteria (see VII B.)

B. A Program may place a pregnant applicant on a maintenance regimen, regardless of age, if the applicant has had a documented narcotic dependency in the past and may be in direct jeopardy of returning to narcotic dependency, with its attendant dangers during pregnancy. The applicant need not show evidence of current physiologic dependence on narcotic drugs if a Program physician certifies the pregnancy and, in his or her reasonable clinical judgment, justifies medical treatment.

X. SERVICES TO WOMEN

The Program shall test women of childbearing age for pregnancy at the time of admission unless medical personnel determine that the test is unnecessary.

In addition to federal laws and regulations regarding pregnant patients, the Program shall implement written policies and procedures to ensure the accessibility of services to pregnant women. The Program shall:

- A. Give priority to pregnant women in its admission policy.
- B. Arrange for medical care during pregnancy by appropriate referral, and verify that the patient receives medical care as planned.

XI. TREATMENT STRUCTURE

The Program shall provide the patient a full range of treatment and rehabilitative services. The absence of the use of controlled substances, except as medically prescribed; social, emotional, behavior and vocational status; and other individual patient needs shall determine the frequency and extent of the services.

The assessment and treatment team shall consist of a Medical Director, medical staff and counselors who shall assess the patient's needs and, with the patient's input, develop a treatment plan. The primary counselor shall sign the treatment plan. As part of developing a treatment plan, the patient shall have input in establishing or adjusting dosage levels. The assessment and treatment team shall staff each case at least once each thirty (30) days during the first ninety (90) days of treatment and at least once each ninety (90) days thereafter. The Medical Director shall sign off on the initial treatment plan when developed and the comprehensive treatment plan on an annual basis.

A. Services to each patient shall include individual, group and family counseling at the following minimum levels:

Phase I

Phase I consists of a minimum of a thirty (30) day period in which the patient attends the Program for observation daily or at least six (6) days a week. Phase I requires at least four (4) hours of counseling per week two (2) day take-home medication status. The counseling sessions at a minimum shall consist of two (2) hours of group therapy sessions, one (1) hour of individual counseling, and one (1) hour of twelve step/self help meeting per week. The assessment and treatment team and the patient shall determine the patient's assignment of group therapy attendance. The issues to be discussed in group therapy sessions shall consist of at a minimum but not limited to the following:

- (1) Family or Significant Others; and
- (2) Living Skills; and
- (3) Methadone Maintenance; and
- (4) Peer Confrontation; and
- (5) Positive Drug Screen; and
- (6) Educational Training; and
- (7) Vocational Training and or Employment; and
- (8) Acquired Immunodeficiency Syndrome (AIDS) Education as Related to Human Immunodeficiency Virus (HIV).

The assessment and treatment team and the patient shall negotiate a methadone/LAAM detoxification plan with potential target dates for implementation in Phase V. Such a plan may be short-term or long-term in nature based on the patient's need and may include intermittent periods of methadone/LAAM maintenance between detoxification attempts.

Prior to a patient moving to Phase II or receiving take-home medication, the patient shall demonstrate a level of stability as evidenced by the following:

- (1) Absence of alcohol and other drug abuse; and
- (2) Regularity of Program attendance; and
- (3) Absence of significant behavior problems; and
- (4) Absence of recent criminal activities; and
- (5) Employment, actively seeking employment or attending school if not retired, disabled or functioning as a homemaker.

In addition, the patient shall provide assurance to the Program regarding the safe transportation and storage of take-home medication (see XIII. G.).

Phase II

A patient, admitted more than *one* (1) month but less than two (2) years and successfully completing Phase I, shall attend the Program no less than three (3) times weekly. The Program may issue no more than two (2) take-home doses at a time and no more than a total of four (4) take-home doses in a week. A patient must have completed at least *one* (1) month of continuous clean screens, while in Phase I, prior to advancement into Phase II.

During the first three (3) months of Phase II a patient shall attend at least two (2) hours of counseling (one of which shall be individual) and two (2) self-help group meetings per week. For the remainder of Phase II, or until the patient achieves three (3) day take-home medication status, whichever is longer, the patient and primary counselor shall determine a patient's counseling and self-help activities provided that the minimum level of service delivery shall be one (1) hour of counseling per week and two (2) self-help group meetings per week.

Phase III

A patient admitted more than two (2) years but less than three (3) years and successfully completing Phase II, shall attend the Program no less than two (2) times weekly. The Program may issue no more than three (3) take-home doses at a time and no more than a total of five (5) take-home doses in a week. A patient must have at least six (6) months of continuous clean screens, while in Phase II, prior to advancement into Phase III.

Phase III requires at least one (1) hour counseling per month in addition to attendance at one (1) self-help group meeting per week for three (3) years following admission or until the patient achieves a six (6) day take-home medication status, whichever is longer. The one (1) hour counseling may be either individual counseling or group therapy, as determined by staff and patient.

Phase IV

The Program may provide a six (6) day supply of methadone if a patient, admitted for three (3) years has successfully completed Phase III. A patient must have at least six (6) months of continuous clean screens, while in Phase III, prior to advancement into Phase IV.

Phase IV requires at least one (1) hour counseling per month in addition to attendance at two (2) self-help group meetings per month as long as the patient maintains a six (6) day take-home medication status.

Phase V

During the above four (4) phases a patient, in consultation with the assessment and treatment team, may elect to enter Phase V.

- A. This phase implements the methadone/LAAM detoxification plan. The Program physician determines the take-home dosage schedule for the patient. The primary counselor determines the number of counseling sessions provided during this phase based on the clinical judgment of the primary counselor with input from the patient. At the onset of Phase V, the patient may require an increased level of support services (i.e., increased levels of individual, group counseling, etc.). Prior to successful completion of Phase V the primary counselor and patient shall develop a plan that shall integrate the patient into a drug-free treatment regimen for ongoing support.
- B. The patient's use of controlled substances except as medically prescribed, deterioration of social, emotional, vocational or behavioral status; and or other individual needs shall result in increased frequency and extent of treatment and rehabilitation services.
- C. The Program shall assess each patient for referral, if appropriate, to Employment Security Division, vocational training and or enrollment in school. The Program shall conduct a follow-up at least every thirty (30) days.

XII. SPECIAL STAFFING

The Program shall conduct a special staffing to determine an appropriate response whenever a patient has two (2) or more urinalyses in a one (1) year period that are positive for drugs other than methadone/LAAM. The Medical Director shall use test results as a guide to change treatment approaches and not as the sole criteria to force a patient out of treatment. A client with positive screens could be placed in treatment similar to a lower phase, with more frequent treatment contacts and screenings, and then returned to the higher phase when it is determined that the client's progress would make such a move clinically appropriate. When using rest results, the Medical Director shall distinguish presumptive laboratory results from definitive laboratory results.

XIII. PROGRAM RESPONSIBILITIES

A. Admission

Upon admission the Program shall:

(1) Obtain the applicant's signature on a voluntary agreement admitting the applicant to the program.

- (2) Verify the applicant's identification, including name, address, date of birth and other critical identifying data from social security card, birth certificate, driver's license, etc. Copies of this identifying information shall become a part of the patient's record.
- (3) Obtain a complete medical history from each patient being admitted to treatment. The medical and laboratory examination of each patient shall include:
 - (a) Investigation of the possibility of infectious disease and possible concurrent surgery problems; and
 - (b) The complete blood count and differential; and
 - (c) Serological test for syphilis; and
 - (d) Routine and microscopic urinalysis toxicology screening for drugs; and
 - (e) Multiphase chemistry profile; and
 - (f) Intradermal PPD administered and interpreted by the medical staff; and
 - (g) A chest x-ray, Pap smear, biological test for pregnancy or screening for sickle cell disease if the examining medical personnel request these tests.

The Program shall not require a medical examination for a patient transferring to a new Program who received a medical and laboratory examination within three (3) months prior to admission to the new Program. The Program physician may request a medical and laboratory examination for a transferring patient. However, the new Program physician shall have, as part of the transfer summary, a medical summary and statement for the patient's previous Program that indicates a significant medical problem. The transferred record shall include copies of the previous examination prior to admission.

- (4) Conduct and complete a counseling intake interview and develop a narrative psychosocial history within thirty (30) days of the patient's admission. This psychosocial narrative shall form the basis for preparing future treatment plans.
- (5) Develop a written statement, signed by the Medical Director, that the applicant is competent to sign the voluntary agreement admitting them to the Program.
- (6) Verify that the patient is not currently enrolled in another methadone/LAAM treatment program.

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B. Program Policies

- (1) The program shall implement a written policy that states the Program shall not deny treatment to a person based on his or her actual or perceived sero status, HIV related condition, or AIDS.
- (2) Program staff shall receive training on the subject of HIV infection and treatment of HIV infected patients.
- (3) The Program shall have written policies for infection control which are not in conflict with the Center for Disease Control Guidelines.
- (4) The Program shall provide AIDS education to patients and shall provide or refer patients for HIV pre-test counseling and voluntary HIV testing. If the Program does test for AIDS, it shall be with the informed consent of the patient. The Program shall assure the provision of pre- and post-test counseling for the patients.
- (5) The Program shall provide medical evaluations to patients periodically and at least annually.
- (6) The Program shall provide or refer patients for tuberculosis and sexually transmitted disease (STD) testing upon admission and at least annually thereafter. However, Programs shall not require clients to receive HIV/AIDS testing.
- (7) The Program shall develop written policies and procedures for continued methadone/LAAM treatment in the event of an emergency or natural disaster.
- (8) The Program shall have hours which provide for early morning and late evening services.
- (9) The Program shall implement written policies and procedures to ensure positive identification of the patient before methadone/LAAM is administered.
- (10) The Program shall develop written policies regarding the recording of patient medication intake and a daily methadone/LAAM inventory.
- (11) The Program shall require a six (6) day Program attendance when the patient receives a daily dose greater than 100 milligrams of Methadone or 120 milligrams of LAAM.
- (12) The Program shall develop and implement written policies and procedures to contact other methadone/LAAM treatment programs

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- within a 200 mile radius to prevent duplication of services to an individual. The policy shall be in accordance with Federal Confidentiality Regulations(42 CFR, Part 2).
- (13) The Program shall monitor a patient's progress and shall satisfy itself that the patient is continuing to benefit from treatment.
- (14) The Program shall not use incentives or rewards or unethical advertising practices to attract new patients. This shall not forbid the Program from rewarding patients that maintain exemplary compliance with program rules and their individualized treatment plans.
- (15) The Program has the right to randomly schedule telephone requests to patients who have take home privileges requiring them to report to the treatment facility and to bring their remaining take-home medication with them. At least twice annually the Program shall randomly select at least five per cent (5%) of these patients who have take home privilege for this purpose.
- (16) Programs shall be responsible for contacting the previous Programs of transferring patients regarding such issues as their stability in treatment and take home status, before initiating take home privileges for these patients.
- (17) To prevent relapse, programs shall place transferring patients with take-home privileges on an increased urine surveillance schedule for the first ninety (90) days after admission.
- (18) Patient to counselor ratios shall not exceed 40:1.
- (19) Programs shall employ at least one full-time medical doctor, as licensed to practice medicine in the State of Arkansas, for every 300 clients.
- (20) Licensed health care practitioners employed by Programs, if not certified by a recognized addiction professional credentialing body, shall have experience in the treatment of addictions.
- (21) Periodic, direct, observation shall be used in collecting urine specimens. Observation shall be conducted professionally, ethically and in a manner which respects patient's privacy and does not damage the patient-clinic relationship.
- (22) Random, periodic testing, including breathalyzer tests for alcohol, shall be done to ascertain use of other substances, for patients with

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a history of abusing these substances.

- (23) The ASI shall be used to determine other areas in which a patient needs services, including treatment, educational, vocational or other services. Other tests may be administered as appropriate but not in lieu of the ASI.
- (24) Whenever its appropriate, family involvement shall be requested through a consent form to release information to family members.
- (25) Each patient whose daily dose is above 100 milligrams is required to be under observation while ingesting the drug at least six (6) days per week irrespective of the length of time in treatment, unless the Program has received prior approval from the Food and Drug Administration with the concurrence of the State Authority.
- (26) Take home medication exceptions must be approved in writing, by the State Authority prior to dispensing.

Exceptions of the take home requirements:

- (a) A patient is found to have a physical disability which interferes with his or her ability to conform to the applicable mandatory schedule, the patient may be permitted a temporary or reduced schedule, provided the patient is also responsible in handling narcotic drugs.
- (b) A patient, because of exceptional circumstances such as illness, personal or family crisis, travel, or other hardship, is unable to conform to the applicable mandatory schedule, provided the patient is also responsible in handling narcotic drugs. The rationale for the exception shall be based on the reasonable clinical judgement of the program's physician. The patient's record shall document such rationale. The rationale is endorsed via the physician's signature.
- (c) If the program is not in operation due to the observance of an official state holiday, patients may be permitted one extra take home dose and one fewer program visit per week on the day in which the holiday occurs. An official state holiday is the day on which state agencies are closed and routine state government business is not conducted.
- (d) In the event that a winter storm warning is issued by the National Weather Service, a three (3) day take home dose may be dispensed.

 Additional days shall require BADAP approval. The BADAP retains the right to reduce or revoke the take home dosing.

LAAM is not approved for take home dosing.

C. Program Security

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Programs are subject to Drug Enforcement Administration regulations concerning the Registration of Manufacturers, Distributors, and Dispensers of Controlled Substances (Chapter II Parts 1301 - 1307). Patients shall be physically separated from the narcotic storage and dispensing area. The Program shall not allow patients to congregate or loiter on the grounds or around the facility wherein the Program operates.

D. Patient Records

Patient records shall contain at a minimum:

- (1) Documents and test results as generated by activities in XIII.A; and
- (2) Patient progress in treatment case notes; and
- (3) Results of case staffings; and
- (4) Results of drug screening tests; and
- (5) Such treatment plan reviews as required by XI, herein; and
- (6) Any other patient related material deemed appropriate by the Program.

E. Urinalysis

The Program shall complete an initial drug screening test or analysis for each patient upon admission. The Program shall conduct new patient urine drug screening weekly for the first three (3) months in treatment. The Program may place a patient who completes three (3) months of urine drug screening showing no indications of drug abuse on a monthly urine testing schedule. Programs shall implement procedures, including the random collection of samples, to effectively minimize the possibility of falsification of the sample. The Program shall use urine testing as a clinical tool for the purposes of diagnosis and the development of treatment plans. After admissions, the results of a single urine screening report shall not determine significant treatment decisions. Patients on a monthly schedule for whom urine screening reports indicate positive results for drugs other than methadone/LAAM shall return to a weekly schedule for a period of time clinically indicated by the physician.

The Program shall analyze each urine sample for opiates, methadone, amphetamines, cocaine, benzodiazephines, marijuana and other drugs as may be indicated by patient's use patterns. Laboratories that perform the testing required under this regulation shall be in compliance with applicable Federal proficiency testing and licensing standards and applicable state standards.

F. Dosage Reporting Requirements

The Medical Director may order methadone/LAAM dosages in excess of 100

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milligrams but less than 120 milligrams only where medically indicated. The Medical Director shall fully document the reasons for the dosage level and report to the State Authority such orders. The Medical Director shall obtain prior written approval from the State Authority for methadone/LAAM dosage orders in excess of 120 milligrams.

G. Take-Home Medication

The requirement of time in treatment is a minimum reference point after which a patient may be eligible for take-home medication privileges. The time reference does not mean that a patient in treatment for a particular time has a specific right to take-home medication. Since the use of take-home privileges creates a danger of not only diversion, but also accidental poisoning, the Medical Director must make every attempt to ensure that take-home medication is given only to patients who will benefit from it and who have demonstrated responsibility in handling methadone. Thus, regardless of time in treatment, a Medical Director may, in his or her reasonable judgment, deny or rescind the take-home medication privileges of a patient. Concurrently, the patient shall provide assurance to the Program that take-home medication can be safely transported and stored by the patient for the patient's use only.

Any patient receiving 100mg or larger Methadone dosings shall not be allowed exceptional take-home privileges unless approved via FDA and ADAP. Patients shall not be allowed LAAM take home dosings.

All requests for Methadone take-home medication exceptions must be submitted to the State Authority in writing. Each request must document the following:

- (1) The name of the patient/client for whom the request is made;
- (2) The address, phone number and Social Security number of the patient/client;
- (3) The dates for the requested take-home;
- (4) The rationale for the exceptions; and
- (5) The current dosing amount.

The requests can be mailed, hand delivered or faxed to:

Bureau of Alcohol and Drug Abuse Prevention Director of Treatment Services 5800 West 10th Street, Suite 907 Little Rock, Arkansas 72204 FAX: (501) 280-4519.

H. 24-Hour Emergency Services

Patients shall have access to the Program in case of an off-hour emergency. The Program shall maintain a 24-hour Emergency Hot-Line with individuals designated as on-call to deal with patient emergencies.

I. Transferring or Visiting Patients

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When a patient transfers from one Program to another, the transferring Program shall send copies of the transferring patient's records to the licensed receiving Program prior to admission. Transferring patients shall enter Phase I for a minimum of two (2) weeks. With successful completion of Phase I, they enter the appropriate treatment phase.

Individuals visiting the State of Arkansas who are part of a methadone/LAAM treatment program, shall have their home program provide information to an accredited Program prior to the individual's arrival in the state. The Arkansas Program shall provide qualified visiting patients up to twenty-eight (28) days of methadone/LAAM medication. However, take-home privileges shall not be greater than the privileges accorded by the home program, and in no case for longer than six (6) days. Again, take-home dosings are not allowed for individuals receiving LAAM.

J. Discharge Procedures

In order to remain in the Program and to successfully move through treatment, patients shall be in compliance with Program rules or risk administrative detoxification from methadone/LAAM. For the purpose of these standards, an infraction means threats of violence or actual bodily harm to staff or another patient, disruptive behavior, community incidents (loitering, diversion of methadone/LAAM, sale or purchase of drugs), continued unexcused absences from counseling and other serious rule violations. Patients may also be discharged for failure to benefit from the Program (see XIII.B.13). When a Program determines to discharge a patient, the Program shall provide a written statement containing:

- (1) The reason(s) for discharge; and
- (2) Written notice of his or her right to request review of the decision by the Program Director or his or her designee; and
- (3) A copy of the appeal procedures.

K. Community Liaison and Concerns

(1) A Program shall instruct patients not to cause unnecessary disruption to the community by loitering in the vicinity of the Program, or engaging in disorderly conduct or harassment. The Program may discharge patients who cause such disruption to the community pursuant to XIII.J. of these Standards.

- (2) Each Program shall provide the State Authority with a specific plan to avoid disrupting the community and the actions it shall take to assure responsiveness to community needs. The State Authority may require that such plan include forming a committee of representative members of the community. Such committee shall meet on a regular basis.
- (3) Further actions to assure responsiveness may include, but are not limited to, the assignment of a staff member to act as community liaison, the establishment of a hot line between the community and the Program administration, the assignment of staff to patrol the Program vicinity, and the provision of educational material to the immediate community regarding methadone/LAAM treatment.

L. Staff Training

In an effort to maintain quality care, the Program shall develop a training plan for personnel that fosters consistency of care in accordance with rapidly evolving knowledge in the methadone/LAAM treatment field. Treatment staff shall receive training necessary to become certified/licensed or to maintain certification/licensure as appropriate to their position. In addition, the Program shall develop a method of rapidly disseminating information about pharmacological issues and other advances in the field.

XIV. RECORD KEEPING AND REPORTING REQUIREMENTS

- A. The Program shall report patient admissions, environment changes and discharges to the Program to the Bureau of Alcohol and Drug Abuse Prevention using the Alcohol and Drug Management Information System (ADMIS). The Program shall complete and submit reports by the 7th day of the following month.
- B. The Program shall keep such records and make such reports as required by the Drug Enforcement Administration (DEA) as required by 1304.01 1304.38 of Chapter II Drug Enforcement Administration, Department of Justice, part 1304 Records and Reports of Registrants.
- C. The Program shall adhere to record keeping and reporting requirements of the Food and Drug Administration, HHS, 291.505 (d)(13). These records shall include but not be limited to (i) Patient Care, (ii) Drug Dispensing, (iii) Patient's Record.
- D. The Program shall provide other reports as required by the State Authority with records as required by Drug Enforcement Administration and Food and Drug Administration regulations.

- E. The Program shall provide other reports as required by the State Authority.
- F. The Program shall maintain Program records for at least five (5) years.

 The Program shall not destroy records that are part of an unresolved audit or investigation.

XV. APPEAL PROCESS

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A. Patient Appeal Rights

Decisions regarding a patient's treatment by staff are subject to appeal. The Program shall develop appeal procedures that allow direct appeal to the State Authority. The State Authority shall approve these procedures. In addition, procedures shall include a provision that a central file of patient appeals be maintained at the Program site for review by the State Authority staff. The Program shall post a list of patient rights in a conspicuous place.

B. Program Appeal Rights

- (1) An entity may appeal the disapproval of an application or Program closure to the State Authority. Refer to Section 6.00 of Alcohol and Drug Abuse Prevention's Rules of Practice_and Procedure for the Appeal Process for Adverse Action.
- (2) If the Federal Drug Administration revokes approval of an application to receive shipments of narcotic drugs, the Program may appeal to the Federal Drug Administration as outlined in 21 CFR, Part 291, Drugs Used for Narcotic Addicts, 291.505(h)(5).

XVI. PROGRAM CLOSURE

Failure of the Program to adhere to Food and Drug Administration or Drug Enforcement Administration regulations or Standards of the State Authority may result in revocation of accreditation and closure of the Program.

The State Authority shall report Programs recommended for closure to the Federal Drug Administration for revocation of the right to receive shipments of narcotic drugs in accordance with 21 CFR, 291.505(h).

XVII. PROGRAM STANDARDS SPECIFIC TO LAAM DISPENSING

Programs licensed by the State Authority for the DISPENSING of Methadone will also receive permission to dispense Levomethadyl Acetate Hydrochloride (LAAM).

Revised: 7/1/2000

Standards specific to LAAM DISPENSING are:

- (1) No individual under age 18 may receive LAAM.
- (2) Pregnant individuals may not receive LAAM.
- (3) Monthly tests for pregnancy, except in those cases where conception is not medically possible, must be conducted on all female clients.
- (4) Patients prescribed LAAM can be given supplemental methadone doses to maintain treatment on days when the clinic is closed, or when exceptional circumstances (travel, illness, etc.) make it impractical for the patient to attend the clinic for LAAM dosing.
- (5) There will be no "take home" dosings for individuals receiving LAAM.
- (6) Individuals receiving LAAM will adhere to the same "Phase System" required for individuals receiving Methadone.
- (7) The medical director will use The Methadone/LAAM conversion chart specified in this document as a guide to LAAM dosing.
- (8) It is acceptable for LAAM patients in Phase I to be seen in treatment three times per week rather than six times per week, as is the case for methadone patients, since the patient reviving LAAM need less frequent dosing. As long as the patients are maintaining the level of counseling contacts required for Phase I, three clinic visits weekly is allowed.

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LAAM	SUNDAY OR MONDAY	BOOST	100mg Methadone	95 mg Methadone	90 mg Methadone	85 mg Wethadone	80 mg Methadone												
LAAM	FRIDAY OR SATURDAY	DOSE	120	120	115	110	105	120	110	100	98	85	80	75	65	55	50	40	30
LAAM	MON./WED. OR TUES./THURS.	DOSE	120	120	115	110	105	100	06	85	80	70	65	09	55	45	40	35	25
CURRENT	METHADONE	DOSE	100	95	06	85	80	75	70	65	09	55	50	45	40	35	30	25	20